

REQUEST FOR QUALIFICATIONS

February, 2009

VOIP TELEPHONE AND NETWORK INFRASTRUCTURE SOLUTION FOR THE CITY OF DUNWOODY (GA)

RFQ 09-321

**Quotation Submission Deadline
February 13, 2009 @ 12noon eastern**

I. INTRODUCTION

The City of Dunwoody ("City") a newly formed city in 2008 located just north of Atlanta, GA in DeKalb County, Georgia. As a local government, the City is tasked with providing basic and enhanced services to its 35,000 residents. The City's vision is to provide a high quality of life for a diversity of people and to promote their ability to live, work, visit and recreate in the community. The City operates a number of departments, including Administration, Finance, Community Development, Police, and Information Technology ("IT Department").

The City desires to reduce the total cost and operational expenses for all current and future telephony/IT systems and components, upgrades and maintenance by installing a VOIP-telephone system. The intent of this RFQ is to obtain competitive quotes ("RFQ Responses") from qualified vendors to furnish information technology telephone systems and network infrastructure, including hardware and software.

If the City decides to award a contract for these services pursuant to this RFQ process, it is estimated that the initial contract period shall be for three years with additional one-year contract extensions upon consent of both parties.

This RFQ is part of a procurement process to help serve the City of Dunwoody's best interests. It provides a formal and unrestrictive opportunity for the City to consider the services of responding responders. With a RFQ and competitive negotiation, price is not required to be the determining factor, although it may be, and the City of Dunwoody has the flexibility to negotiate with one or more responders to arrive at a mutually beneficial relationship.

The City of Dunwoody reserves the right to reject any or all proposals, waive technicalities or irregularities, and to accept any proposal if such action is believed to be in the best interest of the City.

The City fully encourages the participation of qualified minority and female-owned business responders with respect to this RFQ.

II. SCOPE OF WORK

This RFQ process is intended to build voice and data technology network for the City, including but not limited to infrastructure, equipment and network for all voice and data applications throughout the City as that is cost effective and feasible. The responder must be able to perform the following:

- A. Deploy a VOIP solution that uses Power over Ethernet (POE) switching that includes unified messaging, fax services and call recording with minimal disruption to the ongoing operations of the City.
- B. Install network equipment to provide power over Ethernet to all network drop locations, for current and future use.
- C. Add wireless access to the network for data and voice using a centralized wireless access control systems.
- D. Provide both user and administrative training.
- E. Provide continued support and maintenance of the entire VOIP system.
- F. Provide year one go-live support with Service Level Agreement that address:
- G. Service Level and Support Requirements:

Create and maintain Network Table and Network Diagram of all supported equipment. Equipment types: Voice appliances and servers, Security appliances and servers. LAN switches, Routers, Network Table contains Hostname, IP Addresses, Hardware specifics, Purpose, Location, Connection information
Update Network Table quarterly. Maintain database of information for rapid access network support. Provide remote and on-site support for voice, security, and general network services. Provide trouble ticketing system for routine and urgent issues. Respond to each request for assistance within the Service Level Agreement: Urgent – remote response within 1 hour. Routine – remote response within 4 hours. Planned – scheduled assistance during or outside of business hours. Provide 24x7x 365 coverage for urgent issues by staffing a duty engineer. Provide a quarterly summary of completed work in a face-to-face meeting at customer site. Install Network Management Server on site. Configure server: Jitter above acceptable values. NTOP to classify traffic. Email alerts to support

engineer and client IT staff for unavailable hosts and thresholds exceeded. Provide unlimited remote IT helpdesk support for voice, security, and network services. Provide trouble ticketing system for routine and urgent issues. Make basic changes and provide assistance as requested by IT staff. Troubleshoot and fix issues, including opening and managing Cisco TAC cases. Provide 24x7x365 coverage for urgent issues by staffing a duty engineer. Document any issues from logs. Generate tickets to resolve issues. Verify backups are successful weekly. Verify offsite backups occurring weekly.

- H. Complete this scope of work by March 10th 2009 at our 41 Perimeter East Atlanta, GA office.

III. SUBMISSION INSTRUCTIONS

A. General Guidelines

The City provides the following schedule. This schedule is for information only and will be adjusted as needed. Responder submitting quotes are encouraged to reserve flexibility.

RFQ Release Date:	February 10, 2009
RFQ Submission Date	February 13, 2009 by 12:00 PM

The RFQ Response must be signed and dated by an individual authorized to enter into a contract in the name of the Responders. Late proposals will not be accepted.

The City reserves the right to reject any and all proposals, waive any informalities in the proposals received and accept any proposal that in its opinion may be in the best interest of the City. The City does not obligate itself to accept the lowest price or any other proposal.

Interpretations and Addenda: If during the RFQ submission period, if any responder finds discrepancies, ambiguities, omissions or is in doubt as to the meaning or intent of the request, the City should be notified in writing no later than 12:00 PM. on February 11, 2009. No request for interpretation or clarification will be received or answered after this date. The City will not be responsible for oral interpretations or instructions during proposal request period. All responses will be written and will be shared with all other responders submitting the required Letter of Intent.

B. Letter of Intent to Quote

Responders planning to submit RFQ Responses are required to submit a Letter of Intent no later than **12:00 p.m. on Wednesday, February 11, 2009** to Tyra Little, tyra.little@Dunwoodyga.gov. (email only)

The letter must be submitted on the responder's letterhead. The letter should identify the name, address, phone number, fax number and email address of the person who will serve as the key contact for all correspondence regarding the RFQ.

Submission of the Letter of Intent constitutes the responder's acceptance of the procedures, evaluation criteria and all other terms of this RFQ.

All subsequent information about the RFQ, including answers to written questions posed by responders, shall only be communicated to those who submit the required Letter of Intent.

C. Infrastructure Tour

Responders are unavailable at this time to the nature of the site build out; but electronic copies of plans are available by request. Contact Tyra Little at 678-382-670067 or by email at Tyra.Little@Dunwoodyga.gov to schedule a tour.

D. RFQ Response Date and Number of Copies

1. Due Date

Complete RFQ Responses are due no later than **12:00 PM on Friday, February 13, 2009**. RFQ Responses should be addressed as follows:

Tyra Little – Purchasing Manager
RFQ – VOIP Telephone Solution and Network Infrastructure
City of Dunwoody
400 North Ridge Suite 1250
Dunwoody, GA 30274

2. Number of Copies

Responders should provide one unbound original and three unbound copies of a written response in compliance with all provisions of this RFQ.

E. Contents of RFQ Response

1. Cover Letter

The RFQ Response must include a letter of transmittal attesting to its accuracy, signed by an individual authorized to execute binding legal documents on behalf of the Responders. This cover letter shall provide the name, address, telephone and facsimile numbers of the Responders along with the name, title, address, telephone and facsimile numbers of the executive who has the authority to contract with the City on behalf of the Responders.

2. Price Proposal

The RFQ Response must include a price proposal in a **separate envelope** with the following information:

a. A quote that specifies cost of services, hardware and software to include part numbers, description, quantity and price for the proposed project.

b. The percentage of discount, if any, from the manufacturer list price for each category. Prices shall be calculated from the manufacturer list price in effect at the time of order. Responder is responsible to furnish the City with the manufacturer's most current prices and shall include **all products** manufactured by the manufacturer.

c. Proposed pricing should include any and all incentives available (e.g. extended warranties, etc.)

d. Responders shall provide a complete maintenance and support plan, including emergent and non-emergent intervals as well as periodic routine schedules. Routine maintenance shall include, but not be limited to, error and defect correction, updates and telephone/technical assistance.

3. Disclosure Form and Questionnaire (Attachment A)

4. Four (4) professional business references representing work performed within the last three (3) years

5. Information of prior liability, including but not limited to:

a. State whether the Responders or any prior parent company, subsidiary or owner of the Responders, has ever filed a petition in bankruptcy, taken any actions with respect to insolvency, reorganization receivership, moratorium, or assignment for the benefit of creditors, or otherwise sought relief from creditors and, if so, explain the circumstances.

b. State whether the Responders has had a contract terminated due to the quality of its work and, if so, explain the circumstances.

c. State whether the Responders has ever been cited by any governmental agency and, if so, state the date of citation, reason for citation and the amount of *any* fine paid.

6. Implementation Plan – to include major milestones, risk assessment and contingency plans(s), tasks, etc.

7. Training Highlights

8. Post-installation support options and recommendations

IV. RULES GOVERNING RFQ PROCESS

- A. All RFQ Responses and supporting documentation received by the City shall become the property of the City and will not be returned.
- B. The City reserves the right to reject any and all submittals received in response to this RFQ. The City is under no obligation to award and/or enter into a Contract for these services and the selection schedule may be revised at the City's discretion.
- C. All costs associated with the preparation and submission of the RFQ Response shall be borne solely at the expense of the Responders. The City shall not, under any circumstances, be responsible for any costs or expense incurred by the Responders.
- D. This RFQ shall in no way be deemed to create a binding contract of any kind between the City and the Responders.
- E. The City reserves the right in its sole discretion to waive informalities in the RFQ process.
- F. To be considered, a Responder must submit a complete response to this RFQ as indicated. Failure to adhere to the instructions contained within this document will void the submission of the bid.

- G. RFQ Responses will not be considered from any Responders for which the City has a claim against outstanding debts or a financial dispute.
- H. Each Responder must comply with the applicable laws, ordinances and resolutions of the City, Dekalb County, the State of Georgia and the federal government.
- I. The selected Responders are expected to enter into a Contract with the City and to abide by its terms and conditions.
- J. The price or prices for the services requested in this RFQ include all taxes, licenses and permits that the Responders is or may be required to complete this work.
- K. The City reserves the right to award a Contract to other than the lowest cost Responders if the interests of the City are best served.
- L. Pursuant to O.C.G.A. § 13-10-91(b), Responders affirms that it is currently registered and participates in the federal work authorization program to verify information of all new employees. Responders affirms that any and all subcontractors that it will use on the above-described project are registered and participate in the federal work authorization program to verify information of all new employees.
- M. Responders shall not discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin, or handicap. The responders will take affirmative action to ensure applicants are employed, and that employees are treated fairly during employment without regard to their race, color, religion, sex, national origin, or handicap.

Such action shall include, but not be limited to, (1) employment, (2) upgrading, (3) demotion, (4) transfer, (5) recruitment or recruitment advertising, (6) layoff or termination, (7) pay rates or other forms of compensation and (8) selection for training, including apprenticeship. The City of Dunwoody fully encourages the participation of qualified minority business firms with respect to the project.

V. EVALUATION CRITERIA

The RFQ Responses will be evaluated using the selection criteria provided below. The Evaluation Committee will make a thorough investigation into each of the responder's qualifications, experience, references and past performance on similar projects. Factors such as the responder's service, employment practices, experience, reputation and past performance will be considered in the award decision.

The decision for selecting a firm shall be determined by the Evaluation Committee made up of selected individuals and staff members of the IT and Purchasing departments. Assigned personnel will use the criteria listed below towards determining the scores for submitted proposals.

The two (2) highest scoring RFQ Responses [**MAXIMUM 100 pts**] will be selected by Evaluation Committee to be interviewed, in order to select a responder to be recommended to Mayor/Council for contract consideration.

If the City is unable to successfully negotiate and enter into a Contract with the top scoring Responder, then the first selected Responders will be excused and the second place Responders will be contacted. If this step is unsuccessful, If this step fails, then a new bidding procedure will commence.

1. Qualification and Experience (30 Points)

This criterion measures the overall organization infrastructure of the Responders, including but not limited to a well thought-out approach in undertaking the required scope of work. Experience of the individuals proposed to lead and manage this project as well as the experience and resources of the Responders will be carefully considered. Key factors to be considered are experience in providing these types of services for projects similar in scope and size, professional credentials and project leadership, reputation in the industry and the references provided or obtained.

2. Performance Capabilities (20 Points)

Responders will be evaluated on their competence to provide the services at the desired quality level in a timely fashion. The evaluation will include the quality and timeliness of the Responder's past performance of previous contracts of similar size and scope.

3. Financial Condition

(10 Points)

Responders will be evaluated on the strength of the financial information submitted.

4. Price Proposal

(40 Points)

The evaluation and selection shall be conducted in compliance with all federal and state laws.

VI. MANDATORY CONTRACT TERMS

A. Pricing

1. All prices, costs and conditions outlined in the RFQ Response shall remain fixed and valid for acceptance by the City for 90 calendar days starting on the due date of the bid.
2. Prices will remain firm for the duration of the Contract term.
3. The price quoted shall include all labor, materials, equipment and other costs necessary to fully complete the Scope of Services set forth in the Submission Packet.
4. The City cannot pay any interest charges or late payment charges.

B. Insurance

The Responders shall at all times during the Contract maintain in full force and effect Commercial General Liability, Workmen's Compensation and Excess Liability insurance. All insurance shall be by insurers, or a self-insurance plan, acceptable to the City and before commencement of work hereunder. The Responders agrees to furnish the City certificates of insurance or other evidence satisfactory to the City to the effect that such insurance has been procured and is in force. The certificates shall contain the following express obligations:

"This is to certify that the policies of insurance described herein have been issued to the insured for whom this certificate is executed and are in force at this time. In the event of cancellation or material change in a policy affecting the certificate holder, thirty (30) days prior written notice will be given to the certificate holder."

For the purpose of the Contract, the Responders shall carry the following types of insurance in at least the limits specified below:

Schedule of Required Insurance Coverages

Coverages	Limits of Liability
Workmen's Compensation	Statutory
Commercial General Liability	\$1,000,000 each occurrence
Excess Umbrella Liability	\$3,000,000 each occurrence

The Responders shall procure and keep in full force and effect throughout the term of this Agreement all of the insurance policies specified in, and required by, the Contract Documents. Failure to keep in full force and effect the insurance policies set forth above constitutes a material breach of the Contract by the Responders. If any of the above coverages expire during the term of this contract, the Responders shall deliver renewal certificates and/or policies to the City of Dunwoody at least 10 days prior to the expiration date.

The Responder's selected insurers must be authorized to conduct and transact insurance contracts by the Insurance Commissioner, State of Georgia.

C. Indemnification Obligation

The Responders shall indemnify and save harmless the City, its officers, agents, servants and employees, from and against any and all claims, demands, actions, suits and any type of proceeding by others, and against all liability to others, arising from any and all allegations of negligence or willful misconduct of the Responders, its officers, agents, servants and employees, and any actions related in any way to the performance of the Contract, including, but not limited to, negligence or willful misconduct of Responders. The Responders expressly agrees that this duty of indemnification includes providing a complete defense to the City and paying the City's reasonable attorney's fees and expenses. Nothing contained herein shall be deemed to constitute a waiver by the City of its governmental immunity.

ATTACHMENTS

Responders' Disclosure Form and Questionnaire

Attachment - A

- a. Please provide the names and business addresses of each of the Responders' officers directors, affiliates and other employees, agents or representatives.

For the purposes of this form, the term "affiliate" of any Responders shall mean any person or entity, which directly or indirectly controls or is controlled by, or is under common control with such Responders. "Control" means the possession, directly/ indirectly, of the power to director cause the direction of the management and policies of a person or entity, whether through ownership of voting securities, by entreat, or otherwise.

- b. Describe accurately, fully and completely, all affiliates respective relationships with said Responders, including their ownership interests and their anticipated role in the management and operations of said Responders.
- c. Please describe the general development of the Responders' business during the past five (5) years.
- d. Please state whether any of the following events have occurred in the last five (5) years with respect to said Responders. If any answer is yes, explain fully the following.
- Whether a petition under the federal bankruptcy laws or state insolvency laws was filed by or against said Responders, or a receiver fiscal agent or similar officer was appointed by a court for the business or property of said Responders.
 - Whether the Responders was subject of any order, judgment or decree not subsequently reversed, suspended or vacated by any court of competent jurisdiction, permanently enjoining said Responders from engaging in any type of business practice or otherwise eliminating any type of business practice.
 - Whether said Responders' business was the subject of any civil or criminal proceeding in which there was a final adjudication adverse to said Responders. If so, please explain fully.
 - Please state whether any employee, agent or representative of said Responders who is or will be directly involved in the Subject Project has or had within the last five (5) years; (i) directly or indirectly had a business relationship with the City of

Dunwoody, (ii) directly or indirectly received revenues from the City of Dunwoody or (ii) directly or indirectly receives revenues from the result of conducting business on the City of Dunwoody's property or pursuant to any contract with the City of Dunwoody.

- Please state whether any employee, agent or representative of said Responders, who is or will be directly involved in the Subject Project, has or had within the last five (5) years a direct or indirect business relationship (to the best of your knowledge and belief) with any elected or appointed City official or with any City employee, and fully describe such business relationship.

Please Note:

Failure to provide required disclosure, submit officially signed and notarized documents or respond to any and all information required by the City of Dunwoody can result in the Submittal Packet declared as non-responsive. This document must be completed and included as a part of the proposal package along with other required documents.

Under penalty or perjury, I declare that I have examined this questionnaire and all attachments hereto, if applicable, to the best of my knowledge and belief, and all statements contained hereto are true, correct, and complete.

On this _____ day of _____, 2009

(Legal Name of Responders) (Title) (Date)

(Signature of Authorized Representative) (Date)

Title

Sworn to and subscribed before me,

This _____ day of _____ 2009

(Notary Public)

Commission Expires _____ (Date)

SEAL

Lin	Mfg	Part Number	Full Description	Qty
Internet Security				
ASA security appliance				
1	Cisco	ASA5510-AIP10SP-K9	ASA 5510 with AIP-SSM-10, 2GE+3FE, SW, HA,3DES/AES, SEC PLUS	2
2	Cisco	ASA5500-SSL-25	ASA 5500 SSL VPN 25 User License	2
Manufacturer Product Support Services - 1 year of support				
3	Cisco	CON-SU1-AS1A1PK9	IPS SVC, AR NBD ASA5510-AIP10SP-K9	2
Services				
4		Professional Services	Installation and configuration of ASA security appliance, one SSL VPN policy and intrusion prevention	1
LAN switching				
LAN switches				
1	Cisco	WS-C3750G-24T-S	Catalyst 3750 24 10/100/1000 + 4 SFP + IPB Image; 1RU	2
2	Cisco	WS-C2960-24PC-L	Catalyst 2960 24 10/100 PoE + 2 T/SFP LAN Base Image	7
3	Cisco	GLC-SX-MM=	GE SFP, LC connector SX transceiver	4
4	TrippLite	N318-03M	3M DUPLEX MMF CABLE LC/ST 62.5/125 FIBER	4
UPS for closets				
5	Liebert	GXT2-1500RT120	1500 VA / 1050 W On-line UPS	1
6	Liebert	GXT2-700RT120	700 VA / 490 W On-line UPS 17 MIN.	0
7	Liebert	GXT2-500RT120	UPStation GXT 2U, Model GXT2-1500RT230, 500 VA/300 Watts Capacity, 120VAC input & output	1
8	Liebert	GXT2-48VBATT	External Battery - increased runtime from 10 min to 60 min	2
9	Liebert	RMKIT18-32	All GXT2 500 thru 10kVA Models For Racks with 18" - 32" Deep Support Rails	4
Manufacturer Product Support Services - 1 year of support				
10	Cisco	CON-SNT-3750G24TS	SMARTNET 8X5XNBD Cat 3750 24 10/100/1000T + 4 SFP St	2
11	Cisco	CON-SNT-C29602PC	SMARTNET 8X5XNBD Cat2960 24 10/100 PoE-2T/SFP LAN Bse Im	7
Services				
12		Professional Services	Installation and configuration of LAN switches for Voice, Security and QoS	1
Wireless LAN Solution				
Wireless controller and access points				
1	Cisco	AIR-WLC2112-K9	2100 Series WLAN Controller for up to 12 Lightweight APs	1
2	Cisco	AIR-LAP1141N-A-K9	802.11g/n Fixed Unified AP; Int Ant; FCC Cfg	9
Manufacturer Product Support Services - 1 year of support				
3	Cisco	CON-SNT-AC2112K9	SMARTNET 8X5XNBD WLAN Controller	1
4	Cisco	CON-SNT-LAP1141A	SMARTNET 8X5XNBD 802.11g/n Fixed Unified AP; Int Ant; FCC	9

Services				
5		Professional Services	Installation and configuration of wireless LAN controller, configuration of wireless access points for Voice, Security and QoS	1
Ironport Appliances				
Ironport Mail appliance				
1	Cisco	EBUN-1A-GV-SQ-1Y	Single C series 1 year Ironport Anti Spam & Anti Virus, 1 year platinum support	100
Ironport Web appliance				
2	Cisco	WBUN-1A-GV-ABC-1Y	Single S series 1 year URL, WRF, Anti Virus, Anti Spyware, 1 year platinum support	250
Services				
3		Professional Services	Installation and configuration Ironport appliance and integration into customer environment.	2
Voice System - Entire Organization				
Cisco Unified Workspace Licensing Software				
1	Cisco	CUWL-LIC	CUWL Top Level	1
2	Cisco	LIC-UWL-STD	Unified Workspace Licensing, Standard - 1 user	100
3	Cisco	UPC7-CLIENT-UWL	Unified Personal Communicator 7.0 for CUWL only	100
4	Cisco	UCM-7816-70-UWL	CUCM 7.0 7816 for CUWL only	2
5	Cisco	UNITY7-E-32P-UWL	Unity 7.x - 32 Ports - Exchange for CUWL only	1
6	Cisco	CUP-70-UWL	Cisco Unified Presence 7.0 for CUWL only	1
7	Cisco	CCX-70-CM-BUNDLE	CCX 7.0 UCM 5 Seat ENH Bundle - ONLY with NEW UCM	1
8	Cisco	CUCM-UWL	Communications Manager UWL DLU Bundle	1100
9	Cisco	CUCM-UWL-PAK	CUCM Claim Certificate for UWL	1
10	Cisco	CUP-70-UWL-PAK	Unified Presence 7.0 PAK	1
11	Cisco	CUP-70-UWL-USR	Unified Presence 7.0 Users	100
12	Cisco	LIC-UWL-STD1	Services Mapping SKU, Under 1k UWL STD users	100
13	Cisco	UNITY-70-UWL	Unity 7.0 for Exchange Users and Media Kit for CUWL only	100
14	Cisco	UNITY-70-UWL-PAK	Unity 7.0 for Exchange PAK	1
Communications Manager				
15	Cisco	MCS7825I3-K9-CMC1	HW/SW MCS 7825-I3 Unified CM 7.0 Appliance	2
Unity Unified Messaging				
16	Cisco	MCS-7825-I3-ECS1	7825-I3 for Cisco Unity	1
Presence Server				
17	Cisco	MCS-7825-I3-IPC1	HW Only MCS-7825-I3 with 2GB RAM and Two 160GB SATA HD	1
Voice Gateway - 2821 router with 6 FXO and 16 FXS ports				
18	Cisco	C2821-VSEC-CUBE/K9	2821 VSEC Bundle w/PVDM2-32,FL-CUBE-100,AVS,64F/256D	1
19	Cisco	VWIC2-2MFT-T1/E1	2-Port 2nd Gen Multiflex Trunk Voice/WAN Int. Card - T1/E1	1

20	Cisco	PVDM2-64	64-Channel Packet Voice/Fax DSP Module	1
21	Cisco	EVM-HD-8FXS/DID	High density voice/fax extension module - 8 FXS/DID	1
22	Cisco	EM-HDA-6FXO	6-port voice/fax expansion module - FXO	1
23	Cisco	EM-HDA-8FXS	8-port voice/fax expansion module - FXS	1
24	Graybar	S66M1-50R	66 block w/ Fem amphenol connector	1
25	Graybar	25-3-PP-15-GY	25 pair telco MM 15ft	1
Phones				
30	Cisco	CP-7942G	Cisco Unified IP Phone 7942	80
34	Cisco	CP-7962G	Cisco Unified IP Phone 7962	15
37	Cisco	CP-7937G	Cisco IP Conference Station 7937 Global	3
39	Bogen	TAM-B	Overhead Paging System Interface	1
				96
Manufacturer Product Support Services - 1 year of support				
40	Cisco	CON-ESW-CUWLLIC	ESSENTIAL SW CUWL Top Level-See Svc on Components	1
41	Cisco	CON-ESW-UWLST1	ESSENTIAL SW Svcs Mapping SKU,Under 1k UWL STD users	100
42	Cisco	CON-SNTP-25I3CMC1	SMARTNET 24X7X4 HW/SW MCS7825I3 Unified CM7.0 Appliance	2
43	Cisco	CON-SNTP-25I3ECS1	SMARTNET 24X7X4 7825-I3 for Cisco Unity	1
44	Cisco	CON-SNTP-25I3IPC1	SMARTNET 24X7X4 MCS-7825-I3 2GB RAM, @ 160GB SATA HD	1
45	Cisco	CON-SNTP-2821VSEC	SMARTNET 24X7X4 2821 VSEC Bundle	1
49	Cisco	CON-SNT-CP7942	8X5XNBD Cisco IP Phone 7942	80
52	Cisco	CON-SNT-CP7962	8x5xNBD Cisco IP Phone 7962	15
55	Cisco	CON-SNT-CP7937	8X5XNBD IP Conf. Station w external mic ports	1
Manufacturer Product Upgrade Services - 1 years				
56	Cisco	UCSS-UWL-STD1	1-Yr UWL STD UCSS for Gov/Edu Only	100
57	Cisco	UCSS-UWL-STD1-PK	1-Yr UWL STD UCSS for Gov/Edu Only - PAK	1
Services				
58		Professional Services	Configuration and Installation of IP Telephony solution and QoS. Includes setup of system, creation of new dial plan, integration into existing network, cutover, and followup to ensure a working system.	1
Paging through Handsets and Overhead at same time.				
SynApps				
1	SynApps	Syn-300	SynApps 300 Appliance	1
2	SynApps	Announce-250	SA-Announce 250	1
3	SynApps	IPCC Dash	IPCC Express Dashboard	1
Manufacturer Product Support Services - 1 year of support				
4	SynApps	Announce-250-PCS	1 year software upgrades and application support	1
5	SynApps	IPCC Dash PCS	1 year software upgrades and application support	1
Services				
6		Professional Services	Installation and configuration of SynApps	1

Fax Server - Windows 2003 Server Provided in Quote				
Xmedius Fax Enterprise Edition				
1	Xmedius	XM-EXP-100	4 channels, 100 users, email gateway	1
2	Xmedius	XM-EXP-UP	1 channel 25 user upgrade	2
Xmedius Fax Support				
3	Xmedius	SUPE-REG-XM-ENT	Phone support with SW Upgrade	1
Services				
4		Professional Services	Xmedius Installation, Configuration, and Test	1
Paging through Handsets and Overhead at same time.				
SynApps				
1	SynApps	Syn-300	SynApps 300 Appliance	1
2	SynApps	Announce-100	IP Audio and Text Paging - 100 Phones	1
Manufacturer Product Support Services - 1 year of support				
3	SynApps	Announce-100-PCS	1 year software upgrades and application support	1
Services				
4		Professional Services	Installation and configuration of SynApps	1
IP Fax system				
Xmedius Fax Express Server				
1	Xmedius	XM-ENT-UL	XMediusFAX ENT Server Unl Users	1
2	Xmedius	XM-ENT-CH-T38	One T.38 Channel Upgrade	6
Server (customer provided windows server 2003 OS)				
3	IBM	4193E2U	IBM System x3350 Express Server - 1 x Xeon 2.66GHz - 4GB DDR2 SDRAM - Ultra ATA , Serial Attached SCSI	1
4	IBM	40K1052	73GB SAS 10K RPM 2.5IN HOT-SWAP HDD	2
Manufacturer Product Support Services - 1 year of support				
5	Xmedius	SUPE-REG	Phone support with SW Upgrade	1
Service				
6		Service	Installation and configuration of server, integration with IP Telephony system. Deploy and set up individual DID to interact with exchange	1
Call Recording				
Zoom Call Recording System				
1	Zoom	CLR_LC	ZOOM CallREC Lite Core - server license	1
2	Zoom	CLR_PH	ZOOM CallREC - device/phone license	15
Server (customer provided windows server 2003 OS)				

3	IBM	7979E7U	IBM System x3650 Express Server X3650 E5405 2.0G 4GB 12MB SAS COMBO	1
4	IBM	25R8064	ServeRAID-8k SAS Controller	1
5	IBM	43X0824	FOR IBM SERVERS 146GB SAS 10K RPM SAS SFF 2.5 HS HDD	4
Manufacturer Product Support Services - 1 year of support				
6	Zoom	CLR_M	ZOOM CallREC yearly maintenance 1 year	1
Service				
7		Service	Installation and configuration of call recording.	1
Service Level Annual Support				
1		Professional Services	Total Support Contract - 1 year - as defined in RFQ	1