



CITY OF DUNWOODY

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MEMORANDUM

To: Mayor and Council

From: Michael Tuller, Community Development Director

Date: October 19, 2009

Subject: Sanitation Services Forum

Per direction received at the July City Council Work Session, the Sustainability Commission has completed further research into sanitation services provision and staff has completed a public outreach effort to share information and gather opinions from Dunwoody residents and businesses.

The Sustainability Commission's research included delving into the current services provided by DeKalb County, services provided by neighboring cities, and services provided cities that are considered leaders in the sustainability movement.

Staff's public outreach efforts included three public forums, established a section for "Sanitation Services" information on the website, launched a discussion board, created an online survey, sent out a press release, fielded calls and e-mails.

Overall, the response from the citizenry was surprisingly consistent. Dunwoody citizens are pleased with the services provided by DeKalb County. From the online survey, 92% of the respondents described themselves as "very satisfied" with the current service provision and the remaining 8% described themselves as "somewhat satisfied."