



## **CITY OF DUNWOODY**

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# **MEMORANDUM**

**To:** Mayor and City Council  
**From:** Warren Hutmacher, City Manager  
**Date:** April 28, 2010 (for May 10, 2010 Work Session)  
**Subject:** **Enhanced 911 Emergency Communications Service Provision Update**

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### **ITEM DESCRIPTION**

As directed at the April Work Session, the E-911 working group has continued its investigation into options for E-911 services. This memorandum requires no action and is an update on the working group's progress. A recommendation for action will be presented at the May Voting Meeting.

### **BACKGROUND**

Based on Council's discussion at the April Work Session, the E-911 working group has proceeded with preliminary negotiations with both ChatComm (as a subscriber) and the City of Chamblee (direct provision with Chamblee as subscriber).

The following tasks have been performed since the April Work Session:

1. Attended Chamblee City Council Work Session to discuss possible partnership.
2. Meeting scheduled with ChatComm for April 29, 2010 to further explore possible partnership.
3. Contacted DeKalb County to confirm a radio talk group will be assigned to Dunwoody.
4. Investigated layout and architectural work for possible Dunwoody 911 Center
5. Verified 93% of 911 Centers across the state supplement their operations.
6. Further developed expense model budgets for the operation of a Dunwoody 911 Center.

Although the City of Chamblee is excited to work with Dunwoody on many initiatives, at this time they are not interested in being a subscriber to the proposed Dunwoody 911 Center.

Two alternatives for E-911 services remain under review: (1) direct service provision or (2) purchasing service from ChatComm. At the time of this memo, the E-911 working group still awaits our April 29<sup>th</sup> meeting with ChatComm. I will present additional information and a recommendation for action at the May Voting Meeting with the goal of moving to an alternative service delivery model by January 1, 2011.