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MEMORANDUM

To: Mayor and City Council

From: Kimberly Greer, Assistant to the City Manager

Date: May 9, 2011

Subject: **E911 Fees for Wireline, Wireless, and VoIP Accounts**

ITEM DESCRIPTION

Staff suggests the City directly collect E911 fees on wireline, wireless, and voice over internet protocol (VoIP) telecommunication accounts for the provision of enhanced 911 services to coincide with the transition to Chattahoochee River 911 Authority (ChatComm).

BACKGROUND

The City is authorized under O.C.G.A. § 46-5-133 and § 46-5-134 to impose and collect a monthly fee of \$1.50 per connection on all wireline (i.e. landline) telephones with billing addresses within the jurisdiction for the purposes of providing enhanced 9-1-1 services. Furthermore, the City is authorized under O.C.G.A. §§ 46-5-133 and 46-5-134 to impose and collect a monthly fee of \$1.50 per connection on all wireless telecommunications connections subscribed to by subscribers whose billing address or place of primary use is within the jurisdiction of the local government for the purposes of providing enhanced 9-1-1 services. Additionally, the City is authorized under Part 4 of Article 2 of Chapter 5 of Title 46 of the Official Code of Georgia Annotated to impose and collect a monthly fee of \$1.50 for each voice over internet protocol (VoIP) telecommunications connection subscribed to by subscribers whose billing address is within the jurisdiction of the local government for the provision of 9-1-1 services.

Under the City's current Intergovernmental Agreement with DeKalb County, which will terminate in October 2011, these fees are collected on behalf of the City by DeKalb County.

At the March Council Meeting, the City Council authorized the Mayor to enter into an Agreement with ChatComm for the provision of enhanced 911 communication services following a six month transition period. Under the Agreement negotiated with ChatComm, the City will collect all E911 fees and remit monthly fixed payments for 911 services.

RECOMMENDATION

Staff recommends adopting a \$1.50 per month E911 service fee for all wireline, wireless, and VoIP telecommunications by three separate Resolutions and beginning collection of these fees in October 2011.