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## **MEMORANDUM**

**To:** Mayor and City Council  
**From:** Kimberly Greer, Assistant to the City Manager  
**Date:** October 24, 2011  
**Subject:** **Update on Transference of Fire and EMS calls**

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### **BACKGROUND**

On Monday, October 3, 2011 the Chattahoochee River 911 Authority, or ChatComm, began answering 911 calls for Dunwoody. As DeKalb County provides fire and emergency medical service (EMS) to Dunwoody, calls for these needs are transferred to DeKalb County's 911 Center for service.

Following the October 3, 2011 transition, Councilman Ross requested a monthly update regarding the transference of fire and EMS calls until such time that the call information for these incidents is being electronically transferred between the two public safety answering points (PSAPs) through an interface between the Computer Aided Dispatch (CAD) systems operated by the two centers.

### **UPDATE – CALL TRANSFERENCE**

As discussed at the October 10<sup>th</sup> meeting, staff has requested information from both ChatComm and DeKalb County regarding these calls. ChatComm has provided the information regarding these calls as accessible in their database. Staff received information from DeKalb County regarding these calls on October 20<sup>th</sup>. In order to address Councilman Ross's questions, staff is working to analyze both sets of data and will provide further information at the Council Meeting.

### **UPDATE – CAD-to-CAD INTERFACE**

On October 7, 2011 the City received a Software Requirements Document from InterAct, DeKalb County's CAD vendor, regarding the development of the CAD-to-CAD interface. This document has been circulated to ChatComm, DeKalb County, and Dunwoody's Information Technology team. All parties are reviewing and have been asked to provide comments. Upon receipt of comments and approval for this document InterAct will provide an updated quote for the interface if applicable.