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MEMORANDUM

To: Mayor and City Council
From: Kimberly Greer, Assistant to the City Manager
Date: December 10, 2012
Subject: **Update on CAD-to-CAD Interface**

ITEM DESCRIPTION

Interface testing continues and the permanent data connection is moving through the permitting process for construction.

UPDATE

In an effort to further improve the communication between the two 911 centers serving Dunwoody, staff continues to work diligently on the Computer Aided Dispatch (CAD)-to-CAD interface project. Once completed, this interface will allow the call information for fire and emergency medical service calls to be electronically transferred which will be significantly faster than the industry standard, one-button transfer method used today.

Since the October update, network diagramming and programming has been finished and connectivity testing has also been successfully completed. Interface testing is presently underway. All parties involved continue to work towards ensuring that all scenarios and aspects of the interface are fully tested so that we can continue to move towards implementation of this improvement to our sharing of 911 call information. The next round of interface testing is scheduled for December 11th.

The installation of the Metro Ethernet data connect also continues. In order to install the data connection, construction must be done at both centers. The permitting process for construction is nearly complete in Sandy Springs (for the construction at ChatComm) and DeKalb Public Safety is working to assist us in navigating the DeKalb permitting process for the necessary construction into the DeKalb 911 Center.

NEXT STEPS

Once interface testing is completed, we will move into implementation of the interface. As for the Metro Ethernet data connection, the tentative timeline is to complete permitting and begin construction later this month.