

2012 Dunwoody Police Department

Annual Report





2012

Dunwoody Police Department

ANNUAL REPORT

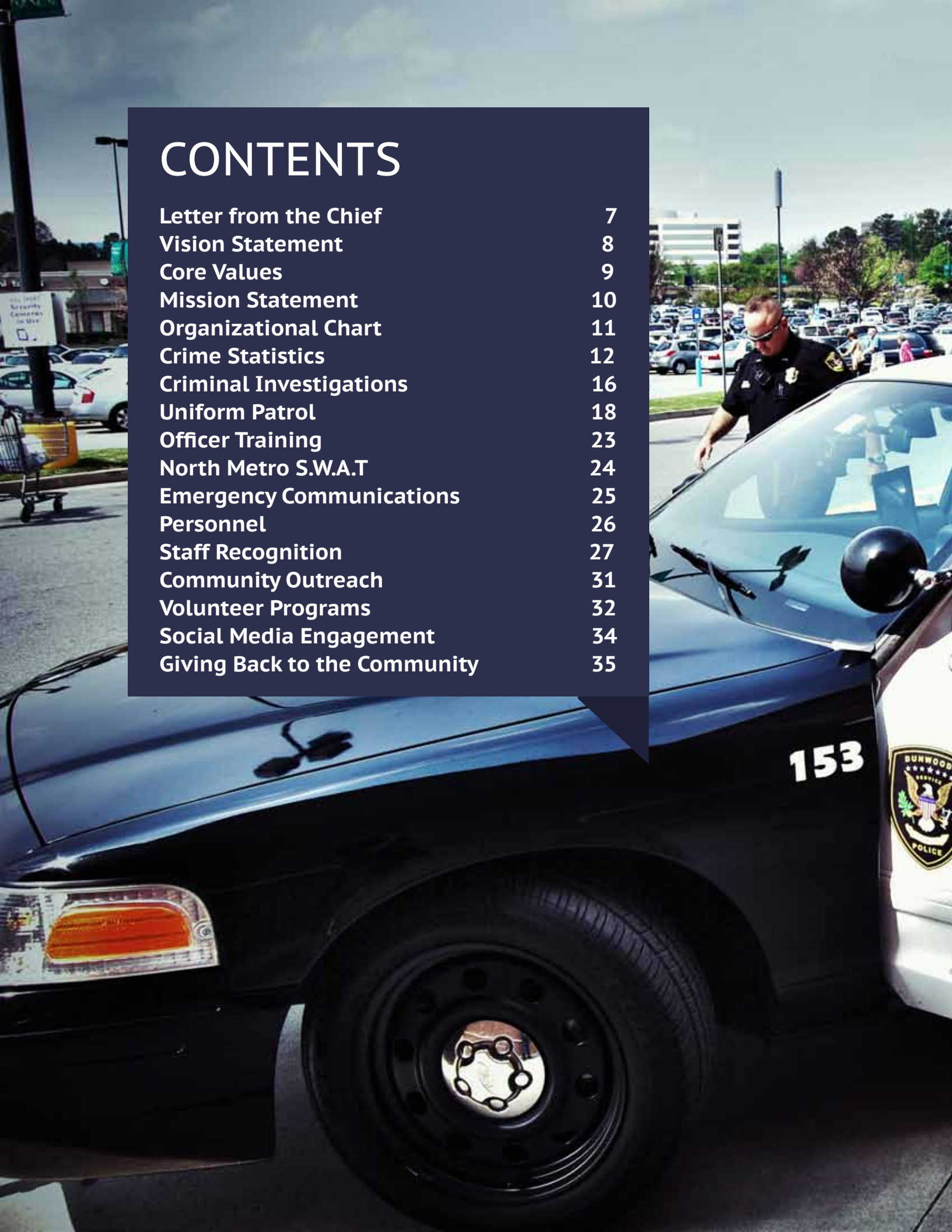
For the year ending December 31, 2012

Dunwoody Police Department
41 Perimeter Center East, Ste 100
Dunwoody, GA 30346

www.dunwoodypolice.com
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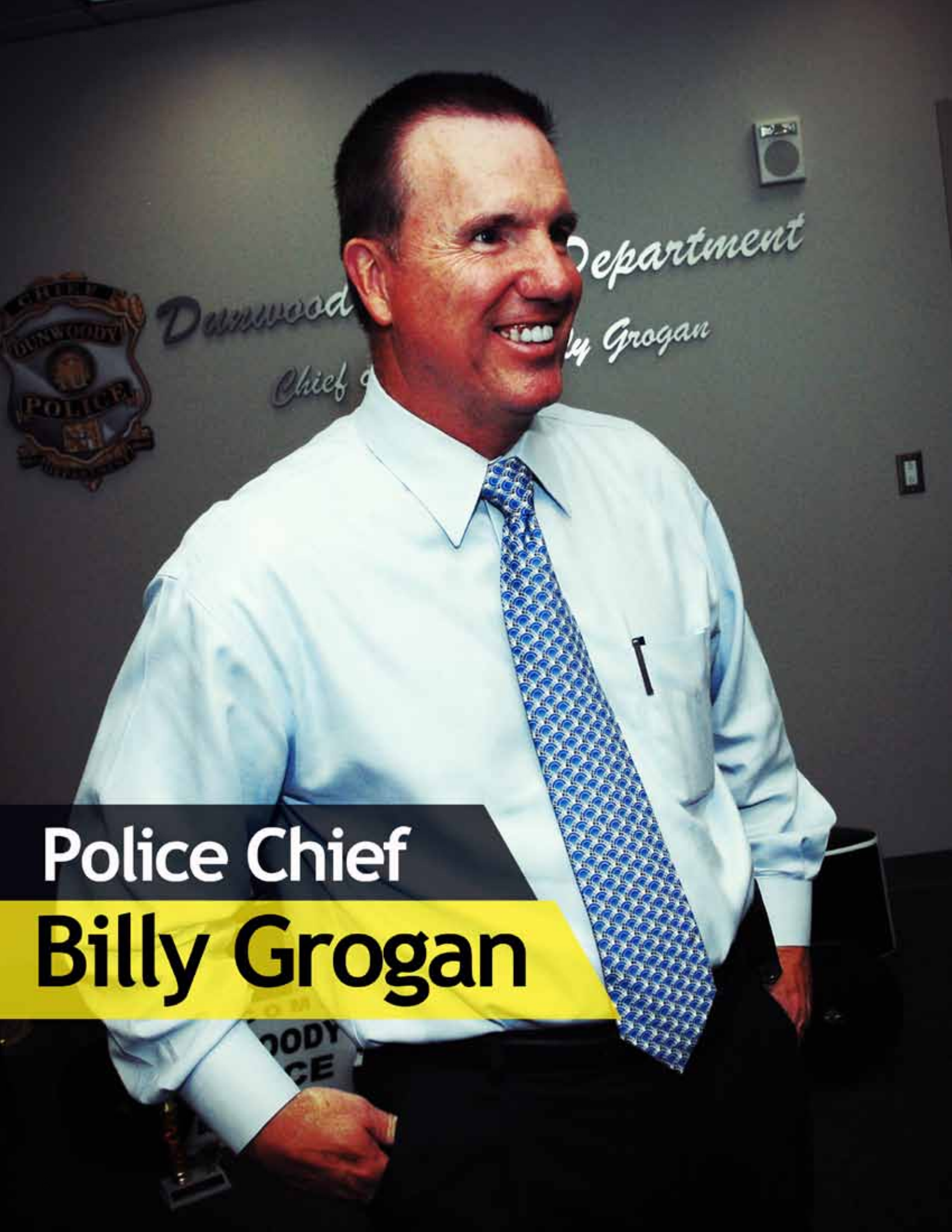
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POLICE
DUNWOOD

EMERGENCY
911



Dunwoody Police Department
Chief of Police Billy Grogan

Police Chief
Billy Grogan

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LETTER FROM THE CHIEF

Dear Citizens of Dunwoody,

I am pleased to provide you with this 2012 Annual Report of some of the activities of the Dunwoody Police Department during this past year. 2012 was a challenging year for the department for a variety of reasons. For the first time since we began operations, we saw a significant increase in our Part 1 Crime. Although we had a -49.4% decrease in Crimes Against Persons, our Crimes Against Property saw an increase. Overall, our Part 1 Crime increased by 11.4%. Our largest increase was for Burglary, which increased by 22.0%. This category was closely followed by Motor Vehicle Theft (MVT), which saw a 16.8% increase.

We also saw an increase in other crimes not counted as part of the major crimes (Part 1) we report to the FBI. Our Fraud and Forgery crimes increased by 31.3%. These types of investigations are extremely complicated and require extensive investigation. On the arrest front, DUI arrests increased by 14.1% while drug arrests decreased by -4.4%. One arrest category increased significantly. The arrest of Wanted Persons increased by 65.4%, which can be attributed to the use of the new Rapid ID Scanner.

The men and women of the Dunwoody Police Department are committed towards aggressively addressing these increases in crime and doing everything within their power to reduce these numbers and keep the community safe. Of course, we can't be everywhere at all times. We need each of you to work with us to reduce crime and improve the quality of life for those who live in or visit the City of Dunwoody. I encourage everyone to take advantage of the programs we offer and the information we disseminate to become an active member of your community. We offer many programs such as our Citizen's Police Academy and our Neighborhood Watch Program, which give citizens the ability to get involved and make a difference. We also provide resources through our Community Outreach Unit, our website, and our social media channels so our citizens can be aware of what is happening in their community. We believe a transparent police department fosters trust within the community.

I am extremely proud of our staff and the excellent work they do each and every day. We are constantly reminded of the support we receive from the community through comments on our social media channels, e-mails I receive on a weekly basis, letters sent to the department and through thousands of personal contacts our officers and staff make throughout the year. We are eternally grateful for your support and recognize that many police departments do not have such strong community support.

I am confident that we will continue to make great strides in reducing crime in Dunwoody in 2013. The City Council has authorized additional positions to staff a full-time Crime Response Team, which will conduct high visibility patrols and target areas of high crime and high occurrences of accidents. I look forward to continuing my service as your Chief of Police. Please contact me at 678/382-6902 or by e-mail at billy.grogan@dunwoodyga.gov if I can ever be of assistance.

Sincerely,



Billy Grogan
Chief of Police

VISION STATEMENT

The Dunwoody Police Department is committed to being a world-class police department and a leader among police departments by hiring and promoting talented officers and professional staff, employing the highest standards of performance, using the best practices in policing and accountability, and reflecting the values of the city it serves.

The people of our communities and members of the Police Department must be united in the commitment to addressing crime, violence, and quality of life issues by engaging one another and all City departments in problem solving partnerships.

The Dunwoody Police Department operates using cutting-edge technology to facilitate effective crime reduction and tactics driven by accurate, timely, and reliable information which rests on a solid foundation of accountability.

The Police Department strives to maintain the trust of the Dunwoody community members by actively engaging with the neighborhood it serves. The Police Department seeks to make its policies and operations as open as possible. When there are complaints involving the Police Department, both the public and the police are best served by a system of accountability that is expeditious and fair to all involved.

To make this vision a reality, the Dunwoody Police Department must reward the hard work, ingenuity, and resourcefulness demonstrated by its employees, and must offer state-of-the-art training, development, and career opportunities for advancement and retention. This will ensure that employees see the Police Department as a lifelong career and strive to become the department's next generation of leaders.



CORE VALUES

SERVICE

Providing excellent quality service to the community is our primary duty. We are committed to faithfully and selflessly perform our duties while striving to be responsive, effective, and dependable. We are dedicated toward enhancing public safety and reducing the fear and the incidence of crime. We will work in partnership with the people in our community to solve problems that effect public safety and the quality of life in our community. We are dedicated toward working in partnership with the public to achieve our goal of making our community a safe and inviting place.

INTEGRITY

We believe integrity is the cornerstone of our profession. We value ethical conduct, public trust, and commit ourselves to personal and professional excellence. We are people of character and principle. We do what is right, even when no one is looking. We are committed to upholding our position of public trust and to conduct ourselves responsibly by maintaining the highest moral and ethical standards. We are uncompromising in our commitment to truth, honesty, and respect in all relationships. We hold ourselves accountable for our actions and inactions, and are open and honest in our dealings with each other. We have the courage to do what is right and to stand against what is wrong.

COURAGE

Courage is that quality of mind and spirit that enables us to confront and overcome the challenges of danger and adversity without fear of personal consequences. Courage is bravery, and bravery gives us strength not only to do something, but to do something right. Our courage derives from our commitment to training, education, and trust in one another. We recognize the hazards inherent in our profession and are willing to place the safety of others above that of ourselves. We shall not hesitate to step forward and protect those who cannot protect themselves. We must have the courage to stand up for what we believe is right and to have the courage to admit when we are wrong. We proudly serve with the courage necessary to meet the demands of our profession and the mission for which we are entrusted.

PROFESSIONALISM

Professional service is embodied in our commitment to proficiency, competency, reliability, and excellence in all aspects of our conduct and performance. We believe in the social value of our work, considering it to be among the most noble of vocations, deriving personal satisfaction from the effective performance of our duties. We reject complacency and are dedicated to continually pursuing the highest levels of knowledge, skills, and expertise. Our actions are guided by the Law Enforcement Code of Conduct. We value the diversity of people in our community and will serve all with equal dedication, respect, fairness, and compassion. We believe in the selfless virtue of placing duty before self with the willingness to accept personal sacrifice for the greater good. We proudly pledge to fulfill our mission by being accountable to our community, our Department, and to each other.

RESPECT

We are committed to respecting the constitutional rights, liberties, and worth of all members of the community and the Department. We respect the laws which we are required to enforce and the democratic process. We do these things with dignity and honor. Because we are entrusted with private matters of citizens and our peers, we strive to gain and maintain the confidence of those we come into contact with, both professionally and personally. We value life and safety. We are committed to serve and treat all human beings with the utmost sensitivity, compassion and concern. We value the diversity of people in our community and serve all with equal dedication, respect and fairness.

TEAMWORK

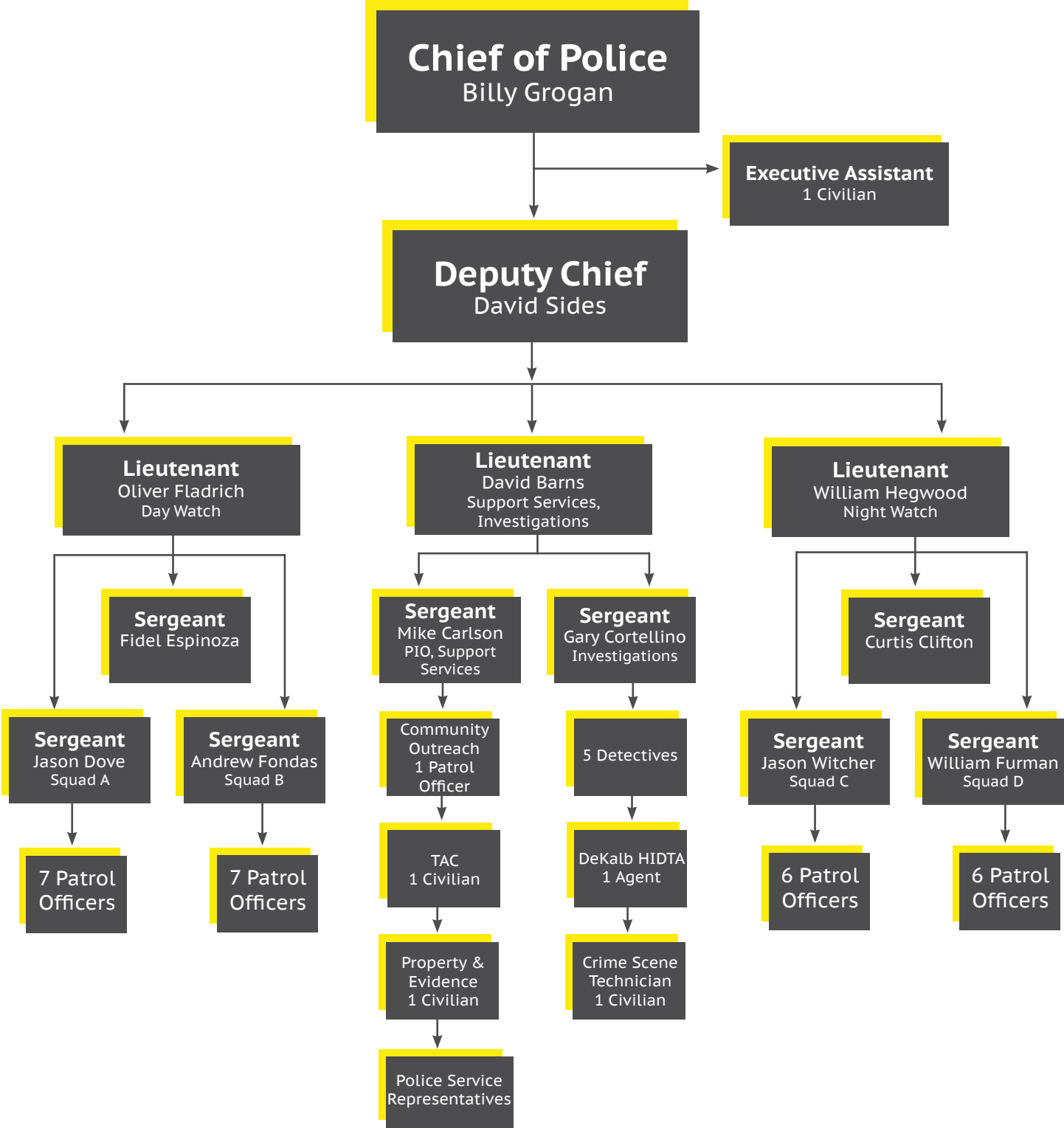
We are committed to providing a work environment that fosters teamwork within our organization which will help facilitate the achievement of shared goals and objections. The concept of teamwork is important to the success of our organization. To that end, we will work together as a team with other City departments, the community we serve, and other law enforcement agencies in Dekalb County, in Georgia, and across our nation.



MISSION STATEMENT

The mission of the Dunwoody Police Department is to work in partnership with the residents and businesses of Dunwoody to provide a safe and secure environment through the delivery of fair and impartial police services, proactive problem solving, and increased community partnerships. The Dunwoody Police Department will operate in a transparent manner maintaining the highest level of integrity while working to improve the quality of life for all those who live, work, and play in Dunwoody.

ORGANIZATIONAL CHART



CRIME STATISTICS

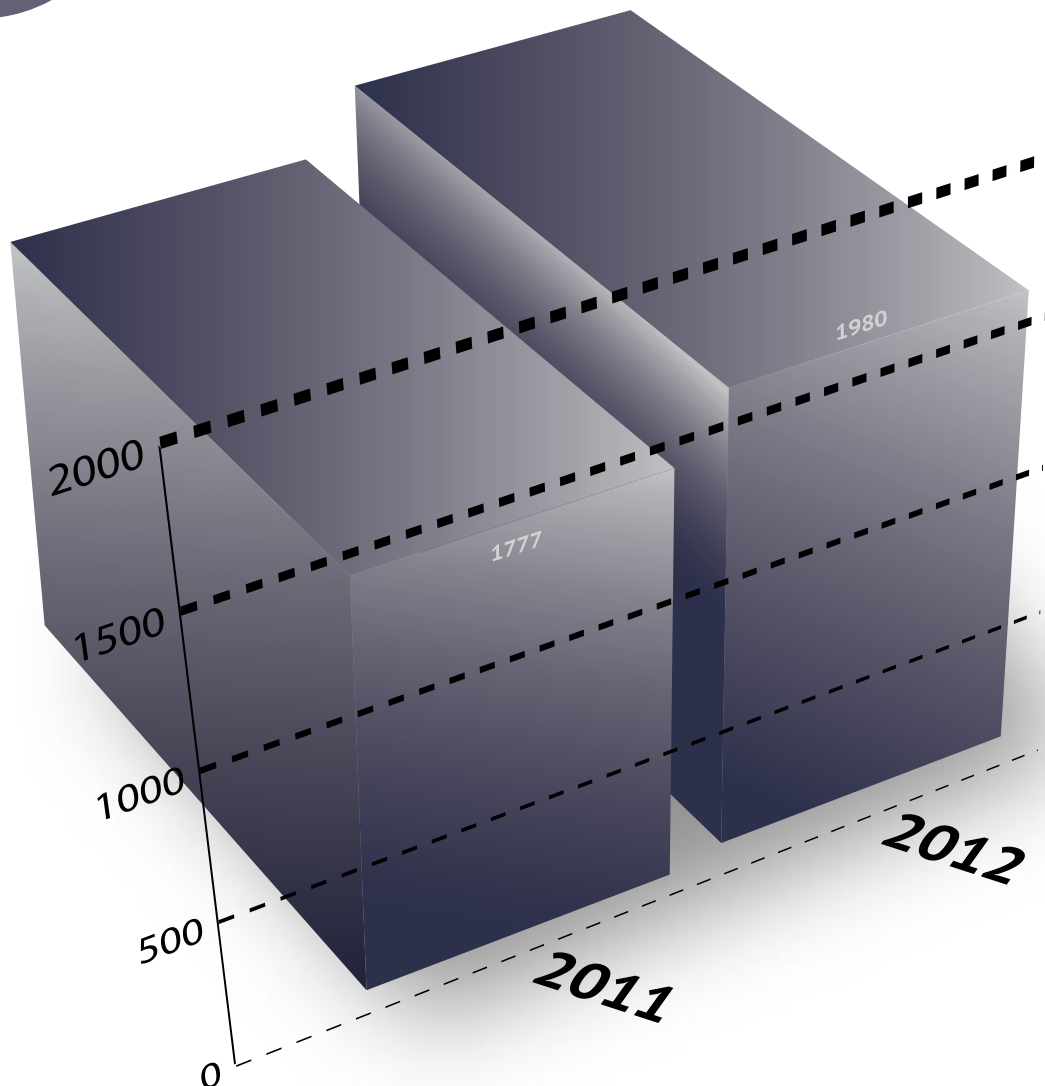
The Federal Bureau of Investigation’s Uniform Reporting Program collects data on serious crimes (Part 1 offences) investigated by local departments across the country. These crimes include: Aggravated Assault, Rape, Murder, Robbery, Arson, Burglary, Larceny-Theft, and Motor Vehicle Theft.

Within the Dunwoody area, Arson is usually investigated by DeKalb County Fire and Rescue. All other crimes are considered a Part 2 offences, or traffic related, and are not reported to the Federal Bureau of Investigation.

**1980
Total Part 1
Crimes**

**+11.4%
from
2011**

TOTAL PART 1 CRIMES 2011-2012





DUNWOODY



POLICE

LICENSE

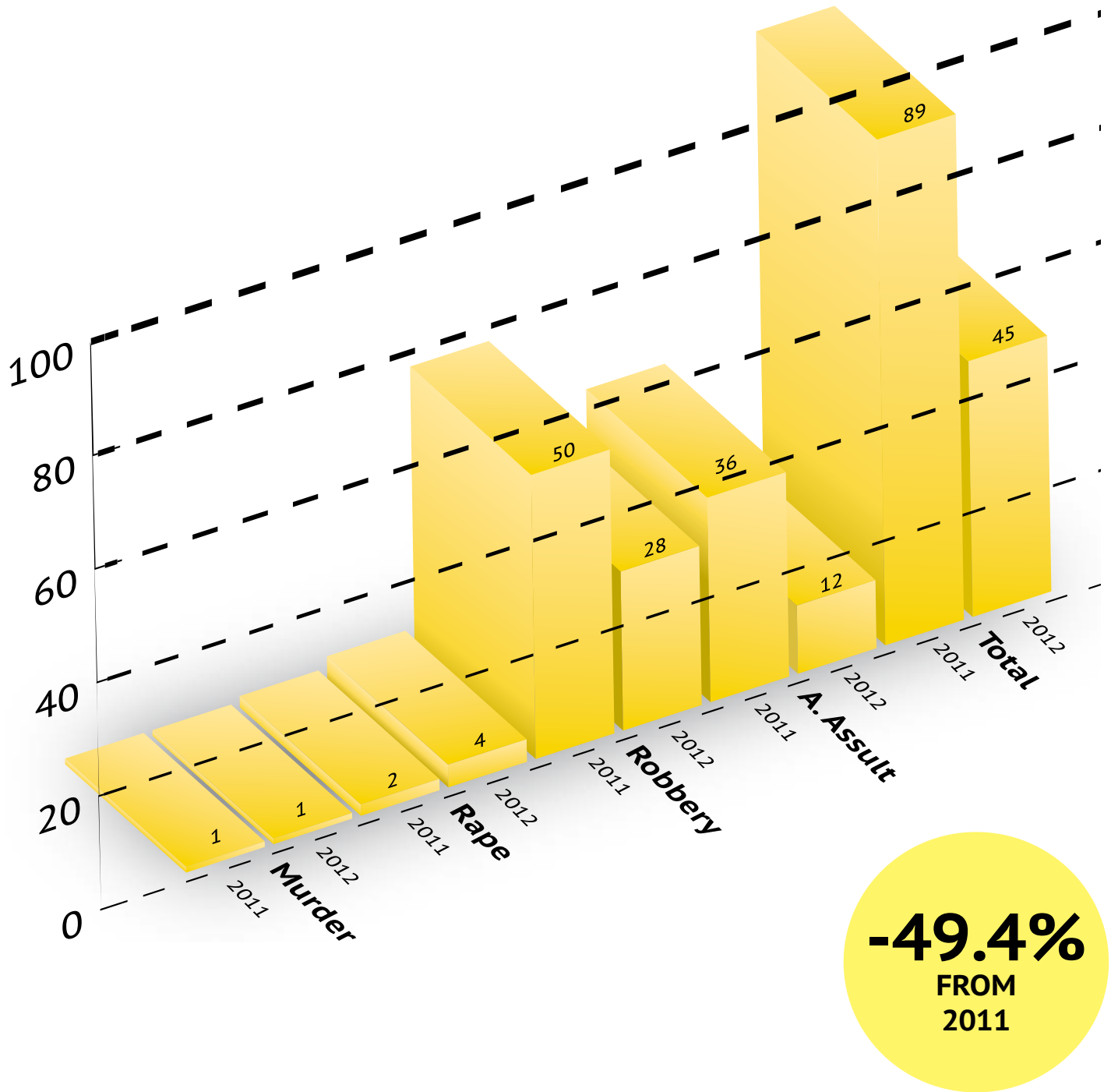
CHECK

AHEAD

CRIME STATISTICS

Crimes Against Persons are crimes that are physical, violent, and often high profile. Murder, Rape, Robbery, and Aggravated Assault are crimes contained within this category.

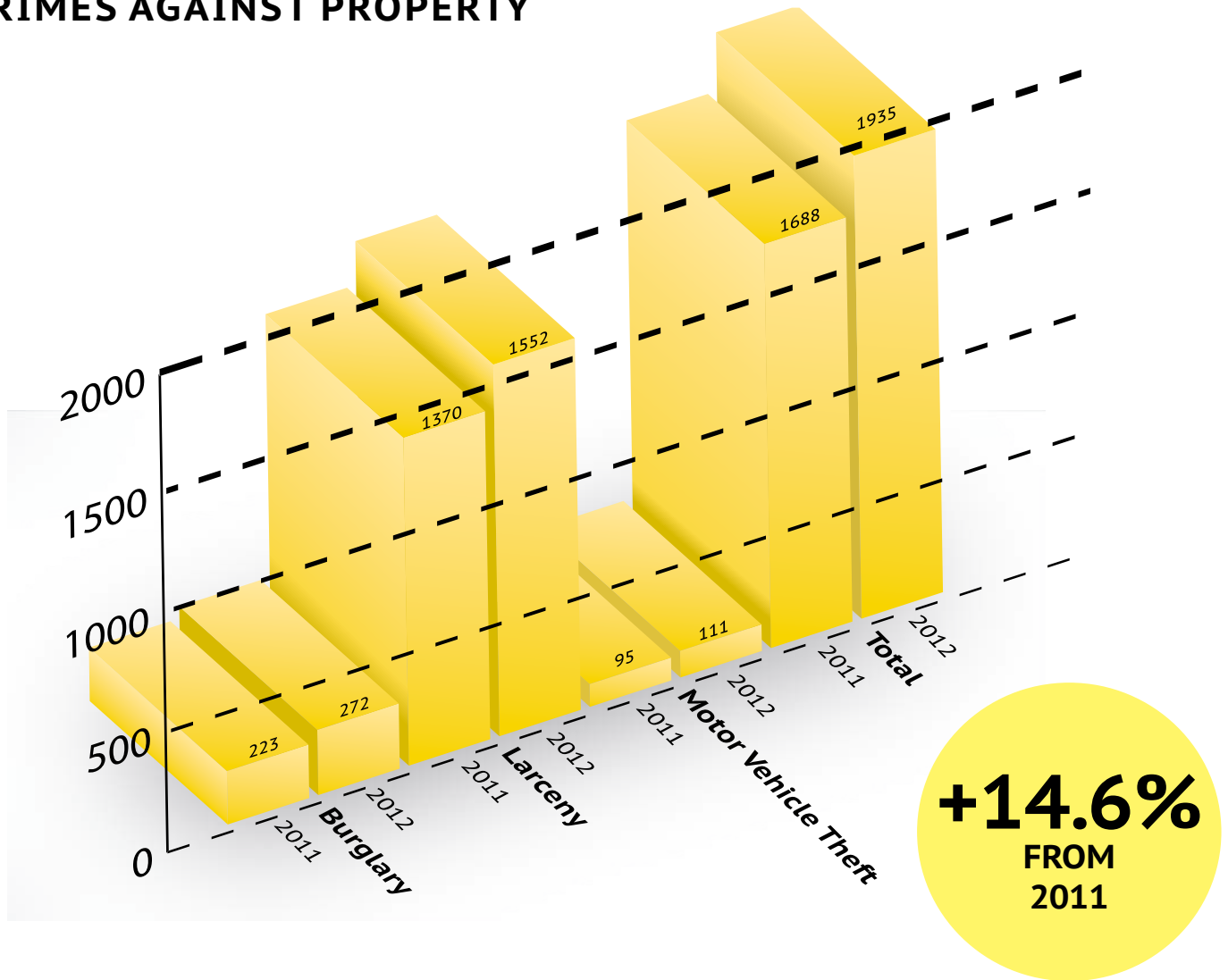
CRIMES AGAINST PERSONS



CRIME STATISTICS

Crimes Against Property are crimes that involve the intruding, taking, or destroying of another person's property. Property crimes do not involve force or threats toward the owner. These crimes include burglary, larceny-theft and motor vehicle theft.

CRIMES AGAINST PROPERTY



CRIME CLEARANCE RATES

Crime	2011	2012
Murder	100%	100%
Rape	100%	100%
Armed Robbery	46%	32%
Aggravated Assault	61%	71%
Burglary	19%	12%
Larceny	36%	33%
Motor Vehicle Theft	27%	27%



CRIMINAL INVESTIGATIONS

The Dunwoody Police Department Criminal Investigations Division is comprised of one sergeant, five detectives, and one crime scene technician.

The detectives are responsible for investigating serious crimes against persons as well as property crimes, normally referred to as Part 1 Crimes. In addition, detectives are responsible for the investigation of other crimes including credit card fraud, fraudulent checks, and other similar crimes. The detectives are on-call and assist the Uniform Division when requested.

The Department's Crime Scene Technician is responsible for the recovery of evidence and the methodical processing of crime scenes.

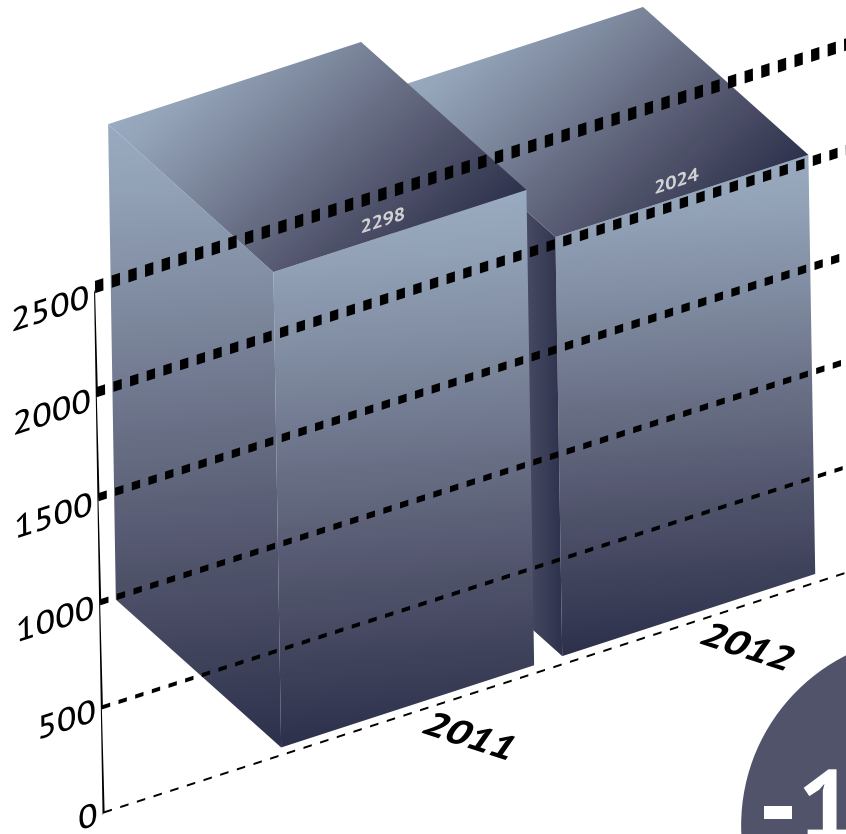
In 2012, our Detectives were assigned 2,580 cases. They secured 431 arrest warrants, made 64 physical arrests and executed 87 search warrants.

2,580 Cases
Assigned in
2012

Secured
431
Arrest
Warrants

CRIMINAL INVESTIGATIONS

EVIDENCE PROCESSED

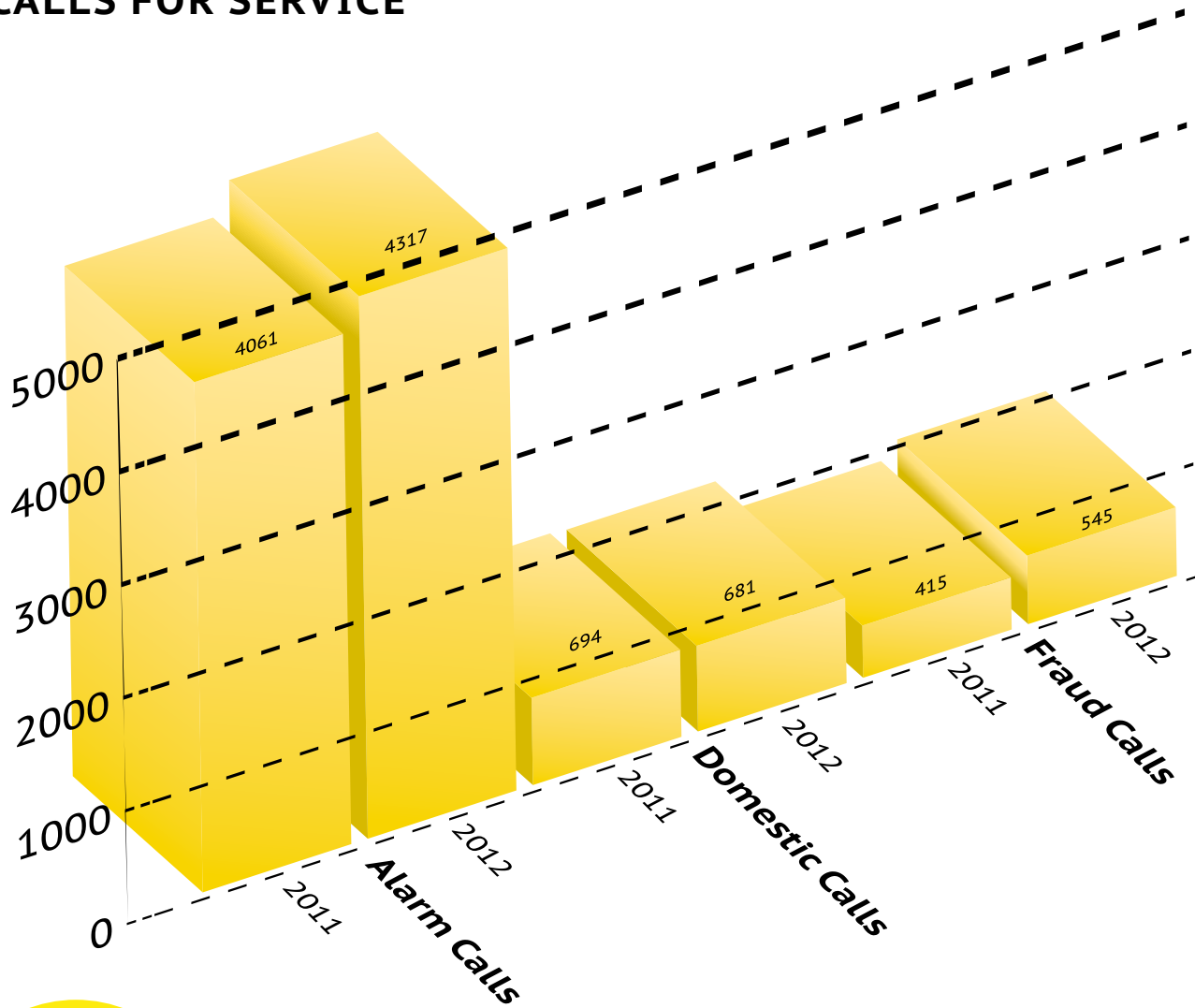


-11.8%
FROM
2011




UNIFORM PATROL

CALLS FOR SERVICE



Alarm Calls
+6.3%
From
2011

A typical Dunwoody Police Officer spends his shift answering calls for service, conducting traffic enforcement, interacting with the community, writing reports, issuing citations, working accidents, making arrests and a variety of other activities typical of most police departments. Our officers conduct proactive patrols in neighborhoods, apartments and in our business areas to deter crime and improve our visibility.

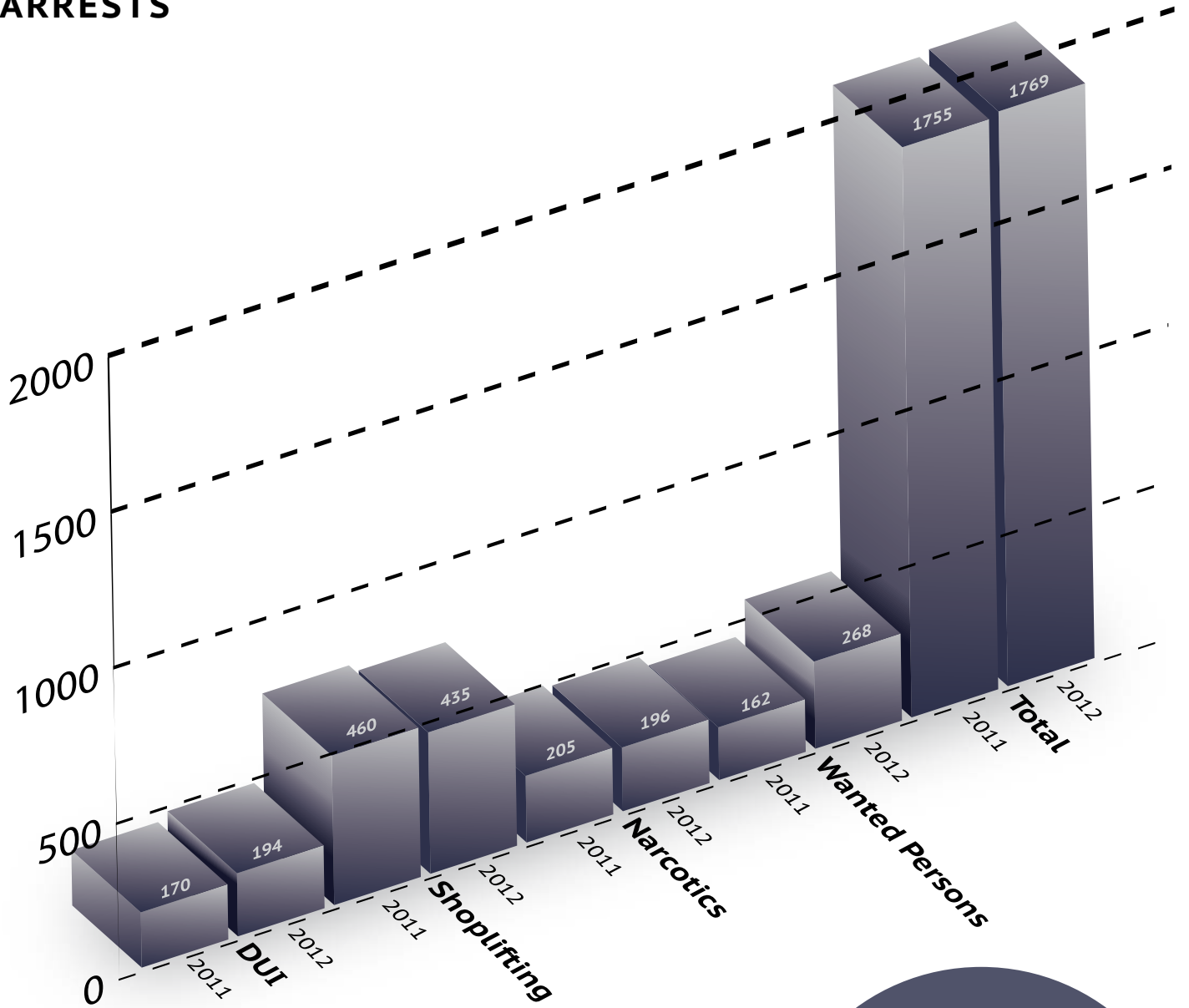


**54,692
TOTAL CALLS
FOR SERVICE**

**+58.3%
FROM
2011**

UNIFORM PATROL

ARRESTS

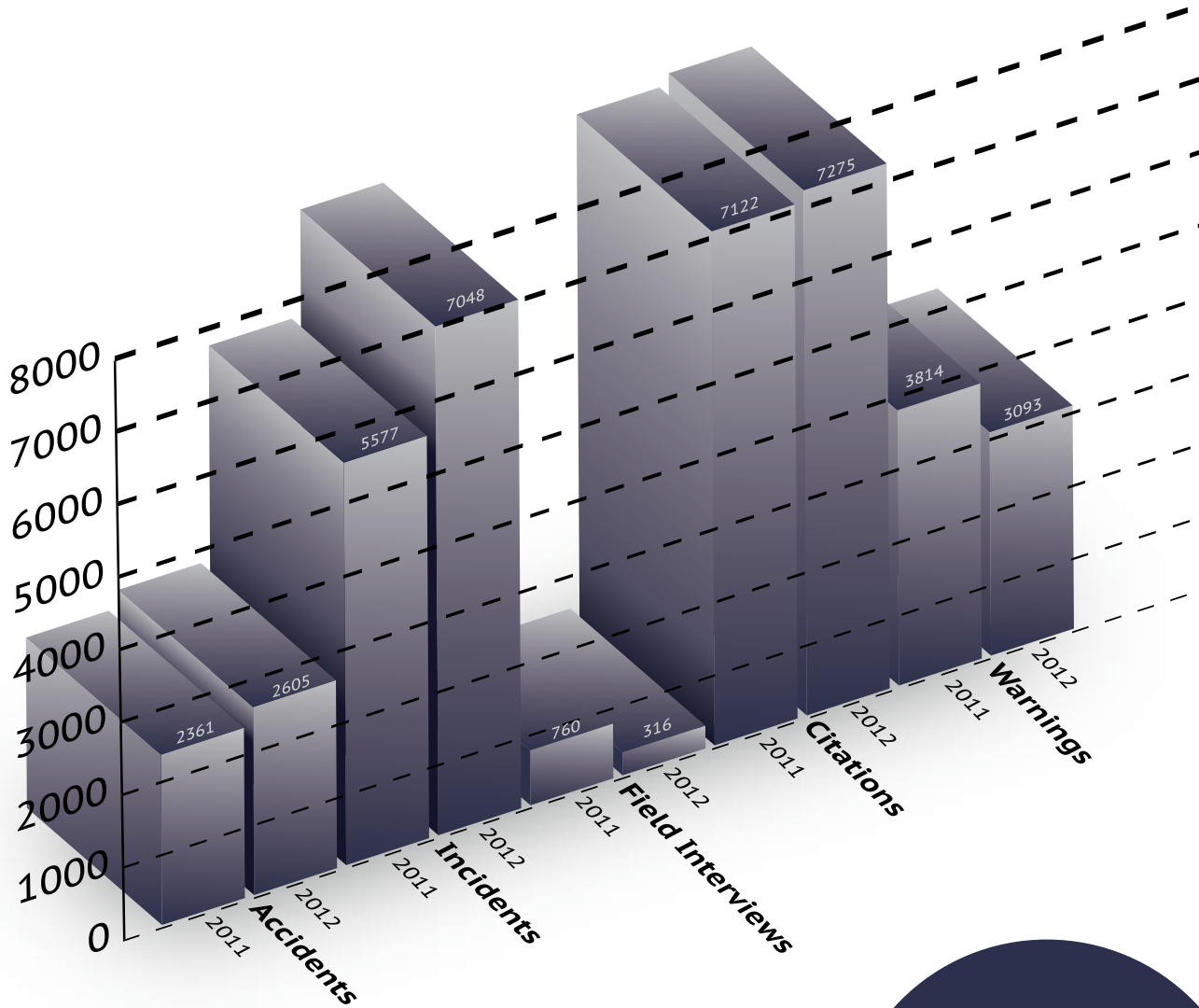


Wanted
Person Arrests
+65.4%
FROM
2011

Shoplifting
-5.4%
FROM
2011

UNIFORM PATROL

2012 OFFICER ACTIVITY



Accidents
+10.3%
FROM
2011



ALWAYS PREPARED

Training is the foundation of the Department's current and future performance. Task specific and career development training assures the Department maintains performance at the highest professional standards.

Dunwoody Officers are always at the top of their game. The State of Georgia requires that any person employed or appointed as a Peace Officer shall complete 20 hours of training each year. The City of Dunwoody requires each Officer to reach over 40 training hours each year.



NORTH METRO S.W.A.T

The North Metro SWAT unit was established in 2010. This special weapons and tactics unit consists of over 30 officers from the Dunwoody Police Department, Sandy Springs Police Department and Johns Creek Police Department.

With the combined strength of three cities, the SWAT unit allows for swift and complete response to tactical situations as well as high-risk warrant response. The North Metro SWAT officers are cross-sworn in each city and have a working knowledge of each city through extensive combined training.

Equipped with specialized firearms and equipment, the North Metro SWAT unit is able to respond to:

- Hostage rescues
- Counter-terrorism operations
- Service of high-risk arrest and search warrants
- Subduing of barricaded suspects
- Engagement of heavily armed criminals



8

Total Calls for Service

3

High Risk
Search & Arrest
warrants served

EMERGENCY COMMUNICATIONS

ChatComm and Smart911 Services



In October 2011, after over six months of planning and preparation, the City of Dunwoody officially joined the cities of Sandy Springs and Johns Creek as a subscriber in their joint 9-1-1 center known as the Chattahoochee River 9-1-1 Authority or ChatComm.

ChatComm is a state of the art and accredited E911 center providing exceptional service and proven performance standards. By joining the ChatComm team, our department inherited added technology including automatic vehicle location devices and silent dispatch capabilities, which has enhanced our overall responsiveness to the community.

As an added feature to ChatComm, we now provide a free service titled “Smart911”. Once you sign up at www.Smart911.com, first responders will be provided important information that will help them address your emergency. This information, including photos, medical issues and other important information, can assist the Police, Fire and EMS in locating and assisting you. This information is entered on a private and secure web-site, and is only used by the 9-1-1 dispatchers and emergency responders in the field.

In the event you happen to call 9-1-1 while in another jurisdiction, your Smart911 profile will automatically be displayed if the responding E911 Center is a Smart911 participant. Many E911 Centers in Georgia and across the United States are Smart911 participants.





PERSONNEL

The most important asset of the Dunwoody Police Department is our staff. Our department is filled with talented, experienced individuals who hold many advanced degrees and certifications. 52% of the Dunwoody Police department employees hold Bachelor Degrees and 10% hold a Masters Degree.

Our employees are dedicated and loyal. In 2012 only 3 employees left the department translating into a 5.6% turnover rate. This is much lower than the 14% national average.



STAFF RECOGNITION

The Dunwoody Police Department places a high value on recognizing good work and outstanding achievements by its officers and employees.

An Awards Committee staffed by officers and civilian employees meets on a regular basis to select an Officer of the Quarter based on meritorious service and commendation letters. Those selected become eligible to be voted on by their peers for the Officer of the Year.

The Department's civilian employees are also voted on by their peers for the Employee of the Year award, which is presented to one outstanding civilian employee each year whose efforts go consistently above and beyond the scope of duty.

The Department presents a Marksman of the Year award for the top-scoring shooter during firearms qualifications.

The Rising Star award was created for the officer who has been with the Department less than two years and who best exemplifies the qualities, characteristics, and effectiveness of a new police officer. The nominees are voted on by the Department's supervisory staff.

The Medal of Meritorious Service is awarded each year to any staff member of the department who performs an outstanding act where there is a threat of serious bodily injury or a life saving deed.



Officer of the Year

Officer Kenneth Peck was selected by his peers as the 2012 Officer of the Year for the City of Dunwoody Police Department.



Employee of the Year

Kristin Adkins was selected by the department as the 2012 Employee of the Year for the City of Dunwoody Police Department.

STAFF RECOGNITION

2012 OFFICERS OF THE QUARTER



Officer Tim Fecht
First Quarter



Officer Alvin Rodriguez
Second Quarter



Officer Richard Heintz
Third Quarter



Officer Kenneth Peck
Fourth Quarter

STAFF RECOGNITION



Officer Caleb Gilbert
Rising Star



Officer Michael Cheek
Marksman of the Year

2012 Awards of Meritorious Service



Officer
Aaron Belt



Officer
Michael Cheek



Officer
Richard Heintz



Lieutenant William Hegwood, who heads up our Collision Avoidance Training (C.A.T.) program for teen drivers, was presented with the Georgia Association Chiefs of Police (GACP's) prestigious Dr. Curtis McClung/Motorola Award of Excellence in July of 2012. This award is presented annually to recognize an agency's use of an innovative program in the pursuit of law enforcement excellence.



SERVING THE COMMUNITY

One of the most important activities officers participate in is working with our community to promote safety awareness. The Department recognizes that only through a close working relationship with the citizens of Dunwoody can we build a safe community for our citizens and businesses.

Community Service

In 2012, the department continued to build upon and provide a number of programs that have proven to be successful and sought after in previous years. These programs include our **Citizen's Police Academy**, **Collision Avoidance Training** for teens, **Situational Awareness** training, our **Ride-Along** program and **It's Party Time**, and **It's No Game** drug and alcohol awareness training for 8th graders.

Newly added community programs in 2012 included our popular **Child Safety Seat Check** where our officers who are trained as

certified technicians help parents and caregivers check car seats for proper installation. In addition, our **CarFit®** program began offering mature drivers an opportunity to check how their personal cars "fit" them. Our officers are trained to lead older drivers through a 12-point checklist with their vehicle, recommend car adjustments and adaptations and offer community specific resources and activities that could make their cars "fit" better or enhance their safety.



Working in partnership with Dunwoody businesses and neighboring agencies to raise safety awareness is equally important to the Department and these efforts continued in 2012.

On August 7, 2012, the Department partnered with Perimeter SuperTarget and ChatComm 911 for the **Annual National Night Out** event. This unique program is designed to: (1) Heighten crime prevention awareness; (2) Generate support for, and participation in, local anti-crime programs; (3) Strengthen neighborhood spirit and police-community partnerships; and (4) Send a message to criminals letting them know that neighborhoods are organized and fighting back. Each year, thousands of communities and millions of people nationwide participate in National Night Out.

On August 24, 2012, the Department collaborated with the Dunwoody High School PTSO to co-host a free parent/student lecture presented by author and former prosecutor J. Tom Morgan entitled, "**Ignorance Is No Defense – A Teenager's Guide to Georgia Law**". Through real-life examples and straightforward information, the session explains Georgia laws to teenagers in easy-to-understand language. With a primary focus on criminal laws, "Ignorance is No Defense" not only describes what the law requires, but also teenagers' rights under the law. The lecture provided valuable insights to help teenagers avoid violating the law and avoid being victims of crime.



VOLUNTEER PROGRAMS



Neighborhood Watch

The Dunwoody Police Department Community Outreach Unit is available to assist with the training and setting up of Neighborhood Watch programs. The Neighborhood Watch program is one of the oldest and best-known crime prevention concepts in North America. In the late 1960's, an increase in crime heightened the need for a crime prevention initiative focused on residential areas and involving local citizens. The National Sheriffs' Association (NSA) responded, creating the National Neighborhood Watch Program in 1972 to assist citizens and law enforcement.

The program can be based around a neighborhood, business complex, condominium complex or apartment building. It only requires a few concerned citizens to spearhead a new Neighborhood Watch program. In 2012, there were 68 neighborhoods participating in the Neighborhood Watch program. This is up 4.6% from 2011.



Police Explorers

The Dunwoody Police Department Explorer Post #702 continues to achieve great success. They participated in a number of challenging Explorer competitions as well as their weekly meetings.

In addition, our Explorers volunteered more than 500 hours of community service for the various special events conducted in Dunwoody.

In 2012, the Dunwoody Police Department and Explorer Post #702 hosted the 2nd Annual Georgia Law Enforcement Explorer Academy at First Baptist Church of Atlanta June 17-22. A total of eight Georgia departments sent 23 Police Explorers to the one-week mini police academy. The Explorers gained many technical skills and learned the value of discipline, service, teamwork and commitment.

2nd Place Over All in 2012 State Explorer Competition.

VOLUNTEER PROGRAMS

Bailiffs

The Dunwoody Police Department is fortunate to have a number of volunteers who assist the department throughout the year. One of the key volunteer programs of the department is our Volunteer Bailiff Program. Our volunteer bailiffs play an integral role in the successful operation of the Municipal Court of the City of Dunwoody. On Tuesday mornings and Wednesday evenings, the Dunwoody Municipal Court holds arraignments inside their courtroom.

In 2012, there were approximately 94 court sessions. In order to make this process run more efficiently, we have five volunteer bailiffs who assist the court staff. Each bailiff donated approximately 330 hours of service to the City of Dunwoody and their community.

The bailiff's duties include, but are not limited to: security screening, probation assistance, swearing-in, escorts, seating, the processing of essential paperwork, and an overall positive attitude that eases tension during these court sessions.

Chaplains

Police Chaplains are trained clergy of a recognized religious denomination who serve as confidential counselors, advisors, and consultants to police department employees and the public in matters relating to the clergy or the traditional functions of the clergy.

The Dunwoody Police Department is privileged to have highly qualified and experienced civilian Chaplains who serve in a variety of support roles both within the agency and throughout the community. Police Chaplains are volunteers who donate their time to the Dunwoody community and the police officers who serve it.



Rev. R. Egan



Pastor J. Reiter



Rev. P. Urdanick



Pastor J. Cirigliano



Pastor B. Campbell



Rabbi M. Zimmerman



Rev. J. Whitener

SOCIAL MEDIA



**2417
Facebook
Fans**

In 2012, the Dunwoody Police Department's use of social media to engage our community continued to grow in content and popularity. Our Facebook page "Likes" increased to 2417 by the end of the year and Twitter followers held steady at 4305 followers. Our YouTube channel displays a variety of news stories involving the Dunwoody Police Department as well as Department updates and safety awareness videos.



Our goal in using social media is to educate, engage and inform our community about what we are doing. At the same time, we hope to provide information so residents understand the challenges in our community and arms them with tools to help them remain safe. We believe a transparent police department is key to building and keeping community trust.



Due to its enormous popularity, the Dunwoody Police Department conducted another Tweetathon in 2012. This time during the busiest shopping day of the year, Black Friday. For 24 straight hours, the Department tweeted all the action including service calls, arrests, traffic updates and shopping crowd volume.



The Department utilizes a Smart Phone application for the iPhone and Android titled "MYPD" or "My Police Department". The app is currently available online and through our FaceBook page as a free download. This robust application by Wired Blue, LLC gives citizens access to our website, FaceBook & Twitter accounts, current news, the ability to submit tips anonymously and the ability to ask questions and submit commendations all in one place. We continue to receive a number of crime tips, questions and commendations through the department's MYPD app.



The Dunwoody Police Department has a robust website which provides updated information for the community. As part of our website, we offer a Police to Citizen Portal (P2C), which gives citizens access to real-time information about the department's activities including incidents, accidents and citations.

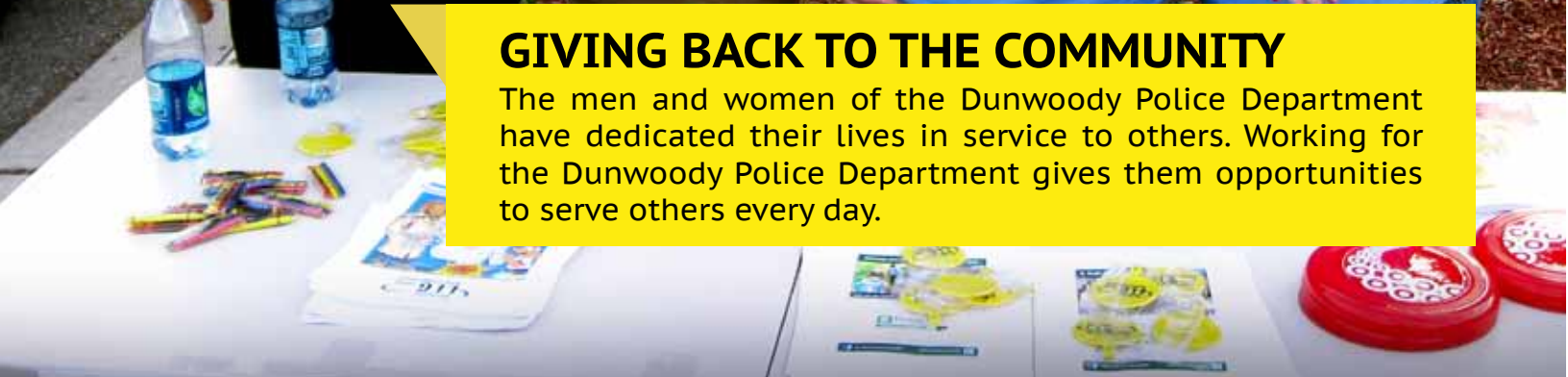
**4305
Twitter
Followers**

In addition, our website also offers the Interactive Defense system which provides a social media platform for our Neighborhood Watch groups and subdivisions where they can sign up to receive e-mails or text alerts from the Department with important information. Users can also sign up for vacation watches online and receive real time notices electronically when officers check on their home while they are away.



GIVING BACK TO THE COMMUNITY

The men and women of the Dunwoody Police Department have dedicated their lives in service to others. Working for the Dunwoody Police Department gives them opportunities to serve others every day.



GIVING BACK



The Dunwoody Police Department staff regularly participates in supporting various causes and serving others.

Throughout the year, the Department participates in the Law Enforcement Torch Run (LETR) for Special Olympics Georgia by raising funds and awareness for the athletes.

In 2012, Department staff participated in the **Polar Plunge**, **Cuffed for a Cause**, and the **Torch Run** raising over \$12,000.

During the summer of 2012, the Department joined forces with DeKalb Fire Rescue to co-host our first annual “Guns and Hoses” softball tournament which took place at Dunwoody High School. Spectators of this exciting competition witnessed fire fighters and police officers in a friendly “face off” to raise funds for Special Olympics Georgia and the Georgia Firefighters Burn Foundation.

On September 8, 2012, members of the Department once again participated in the Manhattan Memorial Climb, which was organized by the DeKalb County Fire Rescue to remember those first responders who lost their lives on 9/11 and to honor those who still serve today. The funds raised at this event benefitted the Georgia Burn Foundation.

On October 20, 2012, the Department participated in the Atlanta Homeless Veterans Stand Down hosted by the Veterans Administration (VA). “Stand Down” is military terminology referring to the brief period of time a soldier leaves an active combat area in order to rest and regain strength. This event offers homeless Veterans a chance



to rest from the weariness of life’s challenges they face daily. The Atlanta Stand Down brings a wide range of specialized resources together in one place to serve the homeless including medical, dental, and vision care. They will also assist with alcohol and drug recovery care, counseling, and legal assistance.

GIVING BACK



On December 15, 2013, officers with the Dunwoody Police Department also participated in the annual Shop With a Cop program hosted by the DeKalb County FOP. Hundreds of needy children had a very special Christmas as a result of the program.

Of course, our Department has become known for our Christmas for Kids program, which provides toys and a holiday party for Dunwoody's children in need during the Christmas season. The CFK program has also benefitted several local shelters, hospitals, schools, and churches in time for Christmas. The program's success is a direct result of a great collaboration between the Department, local businesses, other City departments, the Dunwoody Chamber of Commerce, Dunwoody community groups and individual community members.



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DUNWOODY POLICE DEPARTMENT

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