

Memorandum

To: Dunwoody Mayor and City Council
From: Denise M. Oshall, LR Kimball
Date: January 7, 2015
Subject: Update on CAD to CAD Interface

BACKGROUND

In July 2014 the city of Dunwoody partnered with LR Kimball (Kimball) to manage the completion of the Computer Aided Dispatch (CAD) to CAD interface project.

Kimball has reviewed the work completed to this point, diagnosed project completion as feasible, and has been working to motivate the CAD vendors to complete any necessary development work in order to utilize the interface in the live environment.

As of August, the interface was fully functional with the exception of validation of intersections. Kimball diagnosed that the issues with intersection validation were based on differences in the database used by DeKalb. Kimball identified the specific records that needed to be changed within the DeKalb database. DeKalb began with a subset of the changes. Testing showed the changes were effective in allowing intersections to be transferred between the centers and appropriately validate.

UPDATE

Unfortunately, there has not been any progress since the December Council Meeting due to another personnel change on the InterAct project team. We were notified that InterAct has assigned a second new project manager since the last meeting. Since, that time a conference call has taken place with the new InterAct project manager and he is working on having a programmer assigned to the project as soon as possible.

NEXT STEPS

Once the new InterAct programmer has been assigned the outstanding I285 programming issues can be fixed and testing between the two dispatch centers can resume.

Based on ongoing support by the involved vendors, our opinion is that these issues can be resolved and full completion of this project is feasible.