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**WORKING IN PARTNERSHIP** WITH THE RESIDENTS AND BUSINESSES OF DUNWOODY TO PROVIDE A SAFE AND SECURE ENVIRONMENT THROUGH THE DELIVERY OF FAIR AND IMPARTIAL POLICE SERVICES, PROACTIVE PROBLEM SOLVING, AND INCREASED COMMUNITY PARTNERSHIPS.



41 Perimeter Center East, Ste 100 Dunwoodγ, GA 30346

678.382.6900





## LETTER FROM THE CHIEF

**BILLY GROGAN** 

Dear Citizens of Dunwoody,

I consider it an honor to have served as your Chief of Police for over eight years. This report catalogs the accomplishments and dedication our employees have in making the Citγ of Dunwoodγ safe. Overall, 2016 was a great year. We added several new programs and had a slight increase in Part 1 Crime, which is the Citγ's major crime as reported to the FBI. The Dunwoodγ Police Department is staffed with dedicated men and women who come to work each daγ to make a difference.

The men and women of your police department are able to serve with distinction because they have the community's support. This support is extremely important to the department. Having such community support is not the case in many communities and we certainly don't take it for granted. We work hard to maintain that support by treating each call with importance; knowing that we have over 56,000 opportunities a year to make a positive impression about the department and police in general. We also speak and participate in hundreds of other events, while representing the department.

As stated earlier, our Part 1 Crime was flat overall. However, we did experience some significant decreases in several categories including a -9.8% decline in Aggravated Assault, a -33.3% decline in Rape and a -37.7% decline in Burglary.

As always, our focus in 2016 was on building and maintaining a positive relationship with our community. To that end, the department initiated several new community programs this year. One program was "The Griffin Project", which fosters monthly interactions between our officers and students with special needs in our schools. The students have enjoyed these opportunities to interact with our officers, but our officers have also been moved by these inspirational students.

## "WHAT YOU DO MATTERS" BY GIVING OUT A SMALL COIN WITH THAT INSCRIPTION THAT I GOT AT THE HOLOCAUST MUSEUM IN WASHINGTON, D.C.

We also expanded our volunteer program to give citizens like you an opportunity to give back through our "Citizens on Patrol" program. This initiative is another partnership designed to help make our community safe.

We probably have one of the best trained and most professional police departments in the entire state. The job of a police officer is extremely complicated and it is very important that officers receive the best training with the most current best practices and trends.

All of our supervisors attended Procedural Justice training through the Community's Oriented Policing Services (COPS) office. This training helped solidify our commitment toward providing fair and impartial policing to our community by focusing on fairness, transparency, giving people a voice during police encounters and being impartial in our decisions and outcomes of enforcement.

During the year, I reminded our staff that "What You Do Matters" by giving out a small coin with that inscription that I got at the Holocaust Museum in Washington, D.C.

"What You Do Matters" as well. We cannot do our job without your continued support. Thanks for everything.

We stand together with you in service in 2017.

Billy Grogan

Your Chief,

Billy Grogan



Value



#### **VISION STATEMENT**

The people of our communities and members of the police Department must be united in their commitment to addressing crime, violence, and quality-of-life issues by engaging one another and all city departments in problem-solving partnerships.

The Dunwoody Police Department operates using cutting-edge technology to facilitate effective crime reduction strategies and tactics which are driven by accurate, timely and reliable information which rests on a solid foundation of accountability.

THE DUNWOODY POLICE DEPARTMENT IS
COMMITTED TO BEING A WORLD-CLASS POLICE
DEPARTMENT AND A LEADER AMONG POLICE
DEPARTMENTS BY HIRING AND PROMOTING
TALENTED OFFICERS AND PROFESSIONAL STAFF,
EMPLOYING THE HIGHEST STANDARDS OF
PERFORMANCE, USING THE BEST PRACTICES IN
POLICING AND ACCOUNTABILITY, AND REFLECTING
THE VALUES OF THE CITY IT SERVES.



Visit Dunwoody Police on YouTube for our #ONEWORD video

The Police Department strives to maintain the trust of Dunwoody community members by actively engaging with the neighborhood it serves. The Police Department seeks to make its policies and operations as open as possible. When there are complaints involving the police department, both the public and the police are best served by a system of accountability that is expeditious and fair to all involved.

To make this vision a reality, the Dunwoody Police Department must reward the hard work, ingenuity, and resourcefulness demonstrated by its employees, and must offer state-of-the-art training, development and career opportunities for advancement and retention. This will ensure that employees see the Police Department as a lifelong career and strive to become the department's next generation of leaders.

#### **CORE VALUES**

#### **SERVICE**

Providing excellent quality service to the community is our primary duty. We are committed to faithfully and selflessly perform our duties while striving to be responsive, effective, and dependable. We are dedicated to enhancing public safety and reducing the fear and the incidence of crime. We will work in partnership with the people in our community to solve problems that effect public safety and the quality of life in our community. We are dedicated to working in partnership with the public to achieve our goal of making our community a safe and inviting place.

#### INTEGRITY

We believe integrity is a cornerstone of our profession. We value ethical conduct, public trust, and commit ourselves to personal and professional excellence. We are people of character and principle. We do what is right, even when no one is looking. We are committed to upholding our position of public trust and to conduct ourselves responsibly by maintaining the highest moral and ethical standards. We are uncompromising in our commitment to truth, honesty, and respect in all relationships. We hold ourselves accountable for our actions and inactions, and are open and honest in our dealings with each other. We have the courage to do what is right and to stand against what is wrong.

#### COURAGE

Courage is that quality of mind and spirit that enables us to confront and overcome the challenges of danger and adversity without fear of personal consequences. Courage is bravery, and bravery gives us strength not only to do something, but to do something right. Our courage derives from our commitment to training, education, and trust in one another. We recognize the hazards inherent in our profession and are willing to place the safety of others above that of ourselves. We shall not hesitate to step forward and protect those who cannot protect themselves. We must have the courage to stand up for what we believe is right and to have the courage to admit when we are wrong. We proudly serve with the courage necessary to meet the demands of our profession and the mission for which we are entrusted.

#### **PROFESSIONALISM**

Professional service is embodied in our commitment to proficiency, competency, reliability, and excellence in all aspects of our conduct and performance. We believe in the social value of our work, considering it to be among the most noble of vocations, deriving personal satisfaction from the effective performance of our duties. We reject complacency and are dedicated to continually pursuing the highest levels of knowledge, skills, and expertise. Our actions are guided by the Law Enforcement Code of Conduct. We value the diversity of people in our community and will serve all with equal dedication, respect, fairness, and compassion. We believe in the selfless virtue of placing duty before self with the willingness to accept personal sacrifice for the greater good. We proudly pledge to fulfill our mission by being accountable to our community, our Department, and to each other.

#### RESPECT

We are committed to respecting the constitutional rights, liberties, and worth of all members of the community and the Department. We respect the laws which we are required to enforce and the democratic process. We do these things with dignity and honor. Because we are entrusted with private matters of citizens and our peers, we strive to gain and maintain the confidence of those we come into contact with, both professionally and personally. We value life and safety. We are committed to serve and treat all human beings with the utmost sensitivity, compassion and concern. We value the diversity of people in our community and serve all with equal dedication, respect and fairness.

#### **TEAMWORK**

We are committed to providing a work environment that fosters teamwork within our organization which will help facilitate the achievement of shared goals and objections. The concept of teamwork is important to the success of our organization. To that end, we will work together as a team with other City departments, the community we serve and other law enforcement agencies in DeKalb County, in Georgia and across our nation.



#### MISSION STATEMENT

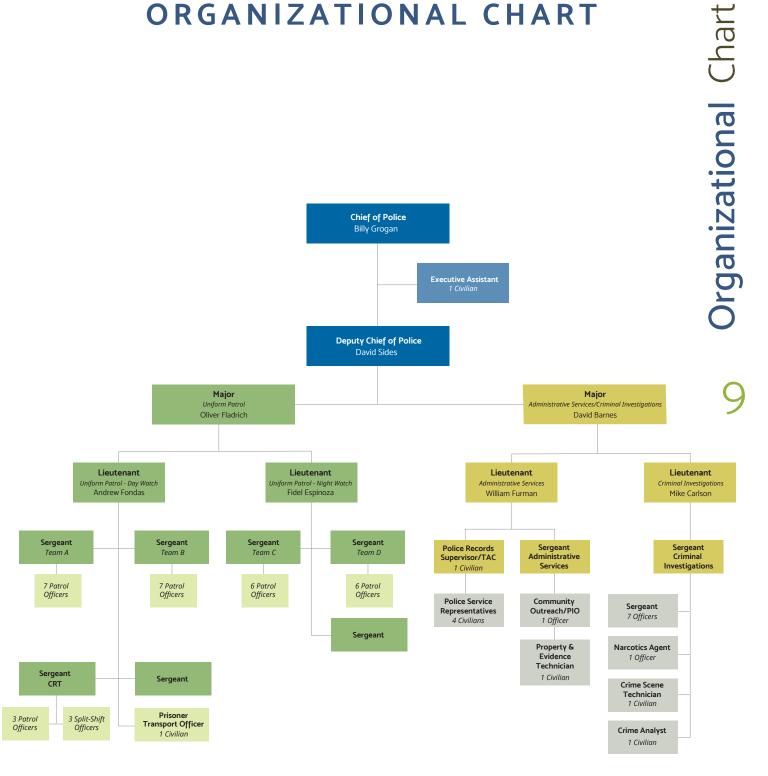


The mission of the Dunwoody Police Department is to work in partnership with the residents and businesses of Dunwoody to provide a safe and secure environment through the delivery of fair and impartial police services, proactive problem solving, and increased community partnerships.

The Dunwoody Police Department will operate in a transparent manner maintaining the highest level of integrity while working to improve the quality of life for all those who live, work and play in Dunwoody.



#### ORGANIZATIONAL CHART





#### CRIME STATISTICS

The Federal Bureau
of Investigation's
Uniform Reporting
Program collects data
on serious crimes
(Part 1 offenses)
investigated by local
departments across
the country.

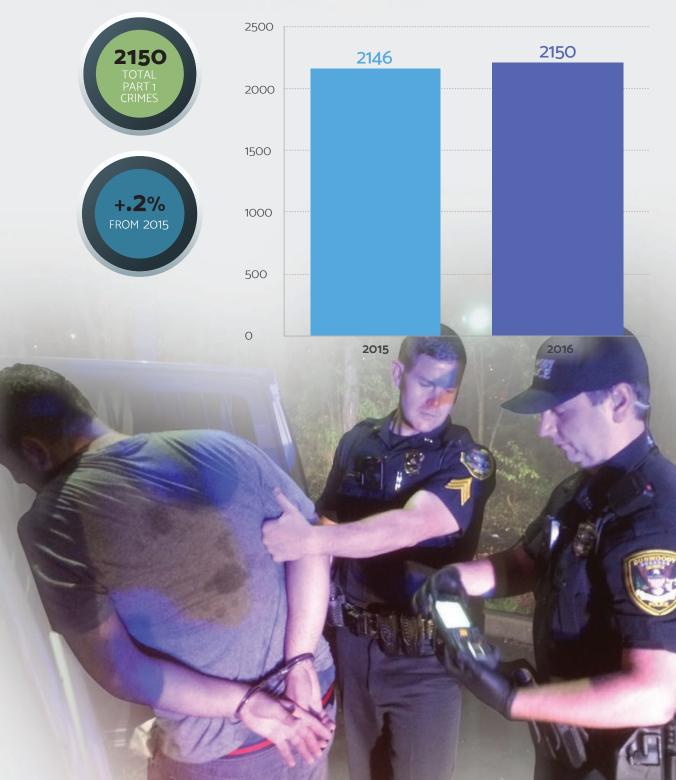
Crime Statistics

10



THESE CRIMES INCLUDE: AGGRAVATED ASSAULT, RAPE, MURDER, ROBBERY, ARSON, BURGLARY, LARCENY-THEFT, AND MOTOR VEHICLE THEFT. WITHIN THE DUNWOODY AREA, ARSON IS USUALLY INVESTIGATED BY DEKALB COUNTY FIRE AND RESCUE. ALL OTHER CRIMES ARE CONSIDERED PART 2 OFFENSES, OR TRAFFIC RELATED, AND ARE NOT REPORTED TO THE FEDERAL BUREAU OF INVESTIGATION.

#### **TOTAL PART 1 CRIMES**



## CRIMES AGAINST PERSONS AND PROPERTY





#### **CRIMES AGAINST PROPERTY**

Crimes Against Property are crimes that involve the intruding, taking, or destroying of another person's property. Property crimes do not involve force or threats toward the owner. These crimes include burglary, larceny-theft and motor vehicle theft.





#### **CRIMES AGAINST PERSONS**

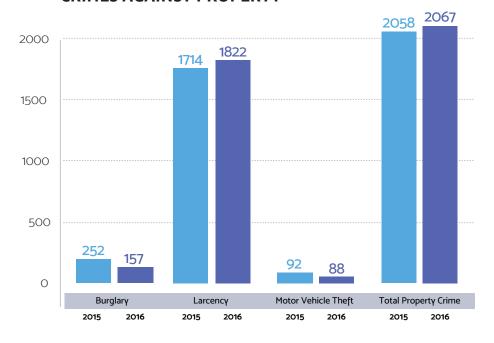
Crimes Against Persons are crimes that are physical, violent, and often high profile. Murder, Rape, Robbery, and Aggravated Assault are crimes contained within this category.



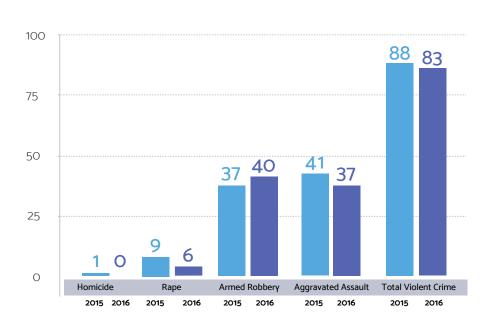


#### **CRIMES AGAINST PROPERTY**

CHARLES !

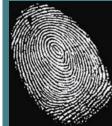


#### **CRIMES AGAINST PERSONS**





Crime Statistics



Criminal Investigations

## CRIMINAL INVESTIGATIONS

THE DUNWOODY POLICE DEPARTMENT CRIMINAL INVESTIGATIONS DIVISION IS COMPRISED OF A MAJOR, LIEUTENANT, SERGEANT, CRIME SCENE TECHNICIAN, CRIME ANALYST, NARCOTICS AGENT AND SEVEN DETECTIVES.

The detectives are responsible for investigating serious crimes against persons as well as property crimes – normally referred to as Part 1 Crimes. In addition, detectives are responsible for the investigation of other crimes including credit card fraud, "Peeping Tom", simple battery, fraudulent checks, and various other crimes. The department also provides on-call detective services around the clock to assist the Uniform Division when requested.

The department's **Crime Scene Technician** is responsible for the recovery of evidence and the methodical processing of crime scenes. The **Crime Analyst** is responsible for the identification of crime trends, series, and patterns for the deployment of resources. The **Narcotics Agent** is a member of a task force of local, state and federal officers charged with assessing drug trafficking problems and design specific initiatives to reduce or eliminate the production, manufacture, transportation, distribution and chronic use of illegal drugs and money laundering.

In 2016, our detectives were assigned 2038 cases. They secured 467 arrest warrants, made 121 physical arrests and executed 105 search warrants.



2016 ANNUAL REPORT



Patrol

Jniform

# Jniform

16

### UNIFORM PATROL

#### **TECHNOLOGY**



A typical Dunwoody Police Officer spends his shift answering calls for service, conducting traffic enforcement, interacting with the community, writing reports, issuing citations, working accidents, making arrests and a variety of other activities typical of most police departments. Our officers conduct proactive patrols in neighborhoods, apartments and in our business areas to deter crime and improve our visibility.

Advancements in technology have provided the Dunwoody Police Department with leading-edge tools to help identify fugitives and provide enhanced services to the community.

The department utilizes an **Automated Fingerprint Identification** 

System (AFIS) to facilitate criminal investigations. This device allows for the rapid processing of latent finger prints taken during the investigation

Additionally, our **Rapid ID Mobile Fingerprint Scanner** device provides officers with a tool to assist in identifying suspects who are subject to arrest for criminal behaviors.

Automatic License Plate Readers (ALPR) assist our officers in identifying persons or vehicles whose license plates are connected to a crime or infraction. A series of specialized cameras are placed on the outside of police vehicles. These cameras are able to detect stolen vehicles, stolen tags and other information by scanning the tags of vehicles on the roadways

#### +1.5% FROM 2015





#### **TECHNOLOGY**

The department utilizes a number of surveillance cameras in **Brook Run** Park as well as Automatic License Plate Reader (ALPR) devices at both entrances. These cameras leverage technology in order to reduce crime in our largest public park. The deployment of surveillance cameras and ALPR devices in Brook Run Park was the first step in a multi-year plan to deploy this type of technology in our other parks as well as high-crime areas. We also intend to leverage private cameras that are already in place and bring some of them onto our network.

The City of Dunwoody *Emergency Vehicles Access to Gated* Communities Ordinance requires the installation of an active radio-frequency identification (RFID) system. This technology ensures officers can gain entrance automatically via a battery-powered RFID tag in their vehicle, and a receiver integrated in the gate locking system. SOS Gate Trigger Devices are utilized by Dunwoody's gated communities to improve officer response time to calls for service. This technology also allows officers to increase their preventive patrol efforts. As of the end of 2016, 37 gated communities have RFID systems installed and are operational.

The department's "mini" Emergency Operations Center (EOC) enhances the City and department's ability to efficiently respond to manmade or natural critical incidents. The mini EOC acts as a command and control center for the City and the department.

Dunwoody patrol officers are each equipped with **Body Worn Cameras**. The body worn camera system provides clear evidentiary material when prosecuting crimes as well as acting as an enhanced management system of accountability.

The Dunwoody Police website also offers the Interactive Defense software system in which users can sign up for vacation watches online and receive real-time notices electronically when officers check on their home while they are away.

In response to the ongoing epidemic of opioid abuse in the metropolitan area, Dunwoody police officers are now equipped with Narcan Nasal. These FDA-approved, single-use nasal spray devices are used for immediate administration as emergency treatment of known or suspected opioid overdoses. Narcan Nasal may temporarily reverse the effects of the opioid and help keep a patient breathing until emergency medical assistance is available. In 2016, four lives were saved as a result of the use of these devices.

#### **DOMESTIC ASSAULT RESPONSE TEAM (D.A.R.T.)**

In an effort to further assist victims of domestic violence, the Dunwoody Police Department utilizes its **Domestic Assault** Response Team (D.A.R.T.).

This team of sworn personnel have received 40 hours of training through the Peace Officer's Standards and Training for "Response to Domestic Violence". Their responsibility is to follow up with all victims of domestic violence, collect any additional evidence, verify the charges were appropriate, and ensure victims have been notified of the available resources afforded to them.

#### **CRIME RESPONSE TEAM (C.R.T.)**

The Crime Response Team is primarily responsible for traffic enforcement within the City. All traffic complaints are processed through this unit. In addition, the C.R.T. investigates all fatality traffic accidents as well as other serious accidents. As part of their duties, the C.R.T. maintains and deploys our speed trailer as needed. They are also used to address emerging crime trends through targeted enforcement.

The C.R.T. conducts traffic enforcement around all of the schools in Dunwoody. They provide a visible deterrent for drivers and work hard to keep our children safe. C.R.T. conducted a number of pedestrian crosswalk stings in 2016 to target drivers who refuse to stop for pedestrians entering the crosswalk, which creates a serious safety hazard for all.

#### **PRISONER TRANSPORT OFFICER**

The department's civilian Prisoner Transport Officer is responsible for transporting prisoners from the arrest site to the DeKalb County jail and from the DeKalb County jail to the City of Dunwoody Municipal Court and other assigned locations as needed.

Accountability

## Statistics Workload

## 18



#### WORKLOAD STATISTICS

#### **ARRESTS**



#### **OFFICER ACTIVITY**



#### **ACCOUNTABILITY**

The Dunwoody Police Department is committed to providing fair and impartial law enforcement services to the citizens of Dunwoody as we serve our community. We demonstrate this commitment by having an internal process to review all Use of Force incidents by a police officer as well as an open process for citizens to file a complaint if needed.

#### **USE OF FORCE**

A Use of Force is defined as the display of a firearm or Taser in a confrontational manner, the deployment of a firearm or Taser, physical force beyond soft hand contact, and the destruction of a rabid or seriously injured animal.

In 2016, there were 91 Uses of Force reported in 69 incidents. There were several instances where more than one officer used force. A total of 2,306



arrests were made in 2016 and force was used in less than 3 percent of these arrests. No uses of deadly force were reported. In addition, we received no complaints of excessive force. The majority of the department's Use of Force incidents involved the destruction of an animal, display of a firearm, or display of a Taser.

#### **COMPLAINTS**

14 complaints were filed against 16 officers during 2016. Zero of these complaints were found to be sustained after supervisory review. In-car video and body worn camera recordings were instrumental in the investigation of most of the complaints received in 2016. The percentage of complaints received compared to the 57,251 calls for service in 2016 is 0.02%.

"WE THOROUGHLY REVIEW EACH USE OF FORCE INCIDENT TO MAKE SURE THE OFFICER ACTED WITHIN OUR POLICY AND THE USE OF FORCE WAS APPROPRIATE. ADDITIONALLY, ALL COMPLAINTS ARE INVESTIGATED AND THE COMPLAINANT IS NOTIFIED OF OUR FINDINGS. THESE EFFORTS ARE UNDERTAKEN TO BE BOTH TRANSPARENT AND ACCOUNTABLE TO OUR COMMUNITY." ~ Chief Billy Grogan

North Metro SWAT



#### OFFICER TRAINING



**ALWAYS PREPARED** Training is the foundation of the department's current and future performance. Task-specific and career development training assures the department maintains performance at the highest professional standards.

Dunwoody Officers are always at the top of their game. The State of Georgia requires that any person employed or appointed as a Peace Officer shall complete 20 hours of training each year. The training provided to our officers greatly exceeds this minimum requirement.





#### **NORTH METRO SWAT**

The North Metro SWAT unit was founded in 2009. This special weapons and tactics unit consists of over 28 officers from the Dunwoody Police Department, Sandy Springs Police Department, Johns Creek Police Department and Brookhaven Police Department.

With the combined strength of four cities, the **NORTH METRO SWAT** unit allows for swift and complete response to tactical situations as well as high-risk warrant response to over **280,000** citizens. The North Metro SWAT officers have a working knowledge of each city through extensive combined training which averages 16 hours per month.

The North Metro SWAT unit also includes Tactical medics along with a Crisis Negotiation team and Logistics team comprised of officers from each of the four cities.

Equipped with specialized firearms and equipment, the North Metro SWAT unit is able to respond to:



- Hostage rescues
- Counter-terrorism operations
- Service of high-risk arrest and search warrants
- Barricaded suspects
- Engagement of heavily armed criminals
- Dignitary protection









#### **EMERGENCY COMMUNICATIONS**





**CHATCOMM AND SMART911 SERVICES** The Chattahoochee

River 9-1-1 Authority, otherwise known as ChatComm, is a state of the art and accredited E911 center providing exceptional service and proven performance standards to the cities of Dunwoody, Sandy Springs, Johns Creek and Brookhaven. By joining the

ChatComm team, our department inherited added technology including automatic vehicle location devices and silent dispatch capabilities, which has enhanced our overall responsiveness to the community.

ChatComm received national accreditation in 2014 through the Commission on Accreditation for Law Enforcement Agencies (CALEA). They are the first private 9-1-1 center to be accredited in the country.

As an added feature to ChatComm, we provide a free service titled "\*\*MARTEM\*\*. Once you sign up at \*\*www.Smartem.com\*, first responders will be provided important information that will help them address your emergency. This information, including photos, medical issues and other important information, can assist the Police, Fire and EMS in locating and assisting you. This information is entered on a private and secure web-site, and is only used by the 9-1-1 dispatchers and emergency responders in the field.



#### **SMART 911**



In the event you happen to call 9-1-1 while in another jurisdiction, your Smart911 profile will automatically be displayed if the responding E911 Center is a Smart911 participant. Many E911 Centers in Georgia and across the United



States are Smart911 participants. CodeRED The City of Dunwoody has partnered with CodeRED to send critical communications to you by phone, e-mail, and/or text message. Sign up to be alerted about severe weather warnings, evacuation notices, bio-terrorism alerts, boil

water notices, and missing child alerts. CodeRED will automatically send out weather alerts if you are in the path of a storm as designated by the National Weather Service. CodeRED service is offered at no charge to Dunwoody residents. By the end of 2016, Dunwoody's CodeRED system served 20,683 registered numbers.

## ONE OF THE MOST COMMON CALLS FOR SERVICE IS A SECURITY ALARM CALL.



ALARM REGISTRATION The City of Dunwoody requires that before you use or install an alarm system (except fire and medical alarms)

you register your alarm. The False Alarm Ordinance can be found in Chapter 24, Article VII of the Code of Ordinances and online at: www.municode.com/library/ga/dunwoody/codes/code\_of\_ordinances.

The Dunwoody Police Department has partnered with CryWolf® to implement and manage our false alarm program.



Chief Billy Grogan is sworn in as the 2016-2017 President of the Georgia Association of Chiefs of Police (GACP)

#### STATE CERTIFICATION

The Georgia Association of Chiefs of Police (GACP) has recognized the Dunwoody Police Department with a State Certification for meeting stringent professional police standards.

THE CERTIFICATION PROCESS OPENED OUR DEPARTMENT UP TO INTENSE SCRUTINY BY AN OUTSIDE ORGANIZATION TO DETERMINE IF THE DEPARTMENT'S POLICIES AND PROCEDURES ARE PATTERNED AFTER NATIONALLY ACCEPTED BEST PRACTICES. AFTER A THOROUGH REVIEW, THE DUNWOODY POLICE DEPARTMENT WAS AWARDED STATE CERTIFICATION THROUGH THE GEORGIA ASSOCIATION OF CHIEFS OF POLICE. THIS CERTIFICATION IS VALIDATION THAT THE HIGH STANDARDS WE HOLD OUR STAFF TO IS ALIGNED WITH NATIONAL BEST PRACTICES. MEMBERS OF THE DUNWOODY POLICE DEPARTMENT HAVE FAITHFULLY SERVED DUNWOODY FOR OVER SEVEN YEARS AND I HOPE THIS ACHIEVEMENT WILL INSTILL EVEN GREATER PUBLIC CONFIDENCE IN OUR AGENCY AND STAFF. ~ Chief Billy Grogan

The Dunwoody Police Department met 129 standards set forth by the Georgia Association of Chiefs of Police. These standards cover eight critical areas essential to effective law enforcement and provide a blueprint for professional law enforcement to follow. There are more than 700 law enforcement agencies in Georgia and fewer than 20 percent of those agencies have achieved this status.



#### **PERSONNEL**



#### The most important asset of the Dunwoody Police Department is our staff.

Our department is filled with talented, experienced individuals who hold many advanced degrees and certifications. In 2016, 30.3% of the Dunwoody Police Department employees held Bachelor degrees and 15.2% held a Masters Degree. In 2016, nine employees left the department. This translates into only a 14.06% turnover rate.



25

Personne

Staff Recognition



#### STAFF RECOGNITION

#### **STAFF PROMOTIONS** IN 2016.

THE DEPARTMENT PROMOTED ONE SERGEANT TO THE RANK OF LIEUTENANT AND ONE OFFICER TO THE RANK OF SERGEANT. A POLICE RECORDS SUPERVISOR TITLE WAS ALSO ADDED TO OUR MANAGERIAL STAFF. IN THIS ROLE, OUR TERMINAL AGENCY COORDINATOR (TAC) ALSO SUPERVISES OUR POLICE RECORDS STAFF, ENSURING EFFICIENT RECORDS OPERATIONS AND MANAGEMENT.

The Dunwoody Police Department places a high value on recognizing good work and outstanding achievements by its officers and employees.

An Awards Committee staffed by officers and civilian employees meets on a regular basis to select an **Officer of the Quarter** and **Employee of the Quarter** based on meritorious service and commendation letters. Those selected become eligible to be voted on by their peers for **Officer of the Year** and **Employee of the Year**.

The **Rising Star of the Year** award was created for the officer who has been with the department less than two years who best exemplifies the qualities, characteristics, and effectiveness of a new police officer. The nominees are voted on each year by the department's supervisory staff.

The department presents a **Marksman of the Year** award each year to an officer for the top-scoring shooter during firearms qualifications.

Occasionally, the department offers a multi-discipline challenge called **Top Cop** which includes a physical, mental, and firearms related competition. The **Top Cop** award is earned by the officer who achieves the highest score during this challenge.

The **Medal of Meritorious Service** is awarded each year to any staff member of the department who performs an outstanding act where there is a threat of serious bodily injury or a life saving deed.

At the discretion of the Chief of Police, he may determine that an officer or civilian employee of the department is deserving of special recognition. This recognition may be for leadership or other special efforts in the services provided during the year. We call this the **Chief's Award**. For 2016, Officer M. Cheek was presented a Chief's Award for developing and implementing The Griffin Project. Sergeant Robert Parsons also received a Chief's Award for his successful advocacy and implementation of the department's Naloxone/Narcan program.

Officer R. Halstead and A. Rodriguez are each recognized by Mothers Against Drunk Driving (MADD) for their high numbers of DUI Arrests and outstanding commitment to highway safety in GA.

#### STAFF RECOGNITION



MEDAL OF MERITORIOUS SERVICE Officer M. Vermillion



CHIEF'S AWARD
Sergeant R. Parsons



**RISING STAR OF THE YEAR**Officer Y. Baum



TOP COP COMPETITION Officer Z. Woodburn



MEDAL OF MERITORIOUS SERVICE Sergeant J. Dove



MEDAL OF MERITORIOUS SERVICE Officer G. Wiencek

#### OFFICERS OF THE QUARTER



2ND QUARTER
MEDAL OF
MERITORIOUS
SERVICE
Officer N. Berryman



3RD QUARTER
CHIEF'S AWARD
AND
MARKSMAN
OF THE YEAR
Officer M. Cheek



**4TH QUARTER OFFICER OF THE YEAR**Officer B. Tate

#### **EMPLOYEES OF THE QUARTER**



1ST QUARTER EMPLOYEE OF THE YEAR V. Olee Police Service Representative (PSR)



**2ND QUARTER**K. Adkins
Records Supervisor



**3RD QUARTER**K. Tate
P&ETechnician



**4TH QUARTER**D. Rivera
Police Service
Representative (PSR)



#### **COMMUNITY OUTREACH**

ONE OF THE MOST IMPORTANT ACTIVITIES OFFICERS PARTICIPATE IN IS **WORKING WITH OUR COMMUNITY TO PROMOTE SAFETY AWARENESS.** THE DEPARTMENT RECOGNIZES THAT ONLY THROUGH A CLOSE WORKING RELATIONSHIP WITH THE CITIZENS OF DUNWOODY CAN WE BUILD A SAFE COMMUNITY FOR OUR CITIZENS AND BUSINESSES.

In 2016, the department continued to build upon and provide a number of programs and services which have proven to be successful and sought after in previous years such as our popular Child Safety Seat Check, the Ride-Along experience, and Coffee with a Cop.

Working in partnership with Dunwoody businesses, local groups and neighboring agencies to raise safety awareness is equally important to the department and these efforts continued in 2016. On August 2, 2016, the department partnered with Sandy Springs PD, Brookhaven PD, John's Creek PD, and Sandy Springs Fire Rescue for the **Annual National** Night Out event. This unique program is designed to: (1) Heighten crime prevention awareness; (2) Generate support for, and participation in, local anti-crime programs; (3) Strengthen neighborhood spirit and police-community partnerships; and (4) Send a message to criminals letting them know that neighborhoods are organized and fighting back. Each year, thousands of communities and millions of people nationwide participate in National Night Out.





Officer A. SIllah takes a "selfie" with citizens



Top row: From left, Tour of Police Headquarters; Walk to School Wednesday; Coffee with a Cop

Newly offered in 2016 was the Civilian Response to Active Shooter Events (CRASE) course. This free, two-hour course is open to the general public and provides strategies, guidance and plans for surviving an active shooter event. CRASE is a course that was developed by the ALERRT (Advanced Law Enforcement Rapid Response Training) Center at Texas State University, and is now taught nationwide.

"ACCORDING TO THE FBI, OVER HALF OF ALL ACTIVE SHOOTER EVENTS IN THE US HAVE BEEN STOPPED BY A CITIZEN. BECAUSE OF THIS, IT IS IMPORTANT THAT CITIZENS ARE OFFERED TRAINING SIMILAR TO THAT WHICH IS PROVIDED TO OUR POLICE OFFICERS." ~ Chief Billy Grogan

Our officers continuously show their commitment towards our youth by participating in local school events each year such as Career Day, Walk to School Wednesdays and Read Across America. In addition, our Safety and Friendship in Education (S.A.F.E.) program allows officers to voluntarily "adopt" an elementary school within the City and drop by at least one time each week just to chat, be seen and interact with the students, teachers and faculty. On occasion, officers have been known to join the students in the cafeteria for lunch.

As a complement to the S.A.F.E. program, **The Griffin Project** was introduced in 2016.

The central idea of this program is to mentor special needs students and provide them with some casual interaction with law enforcement to help them learn the appropriate way to interact with police. The long term goal is for the students not to be overwhelmed by the presence of a police officer and feel as though they are approachable. Once a month, officers are integrated into Special Education classrooms where they have an opportunity to spend time with the Special Needs students. They help with classwork, talk with them and answer questions. Each officer who participates in this program is required to receive additional training on Autism and other special needs.



The Griffin Project



#### **VOLUNTEER PROGRAMS**

**NEIGHBORHOOD WATCH** The Neighborhood Watch program is one of the oldest

and best known crime prevention concepts in North America.

The program can be based around a neighborhood, business complex, condominium complex or apartment building. It only requires a few concerned citizens to spearhead a new Neighborhood Watch program. In 2016, there were 84 Dunwoody neighborhoods participating in the Neighborhood Watch program. This is up 3.7% from 2015.



#### **APARTMENT INTELLIGENCE NETWORK GROUP (AING)**

This group incorporates a team of sworn officers working as a liaison between the department and participating Dunwoody apartment complex management and security staff. Together, AING's goal is to gather crime trends and residential concerns to share with the department's Crime Analyst and Detectives. In 2016, there were 26 apartment complexes participating in the Neighborhood Watch program.

CITIZENS' POLICE ACADEMY The Citizens' Police Academy is a free program open to Dunwoody residents and Dunwoody business owners 21 years of age or older. The program is designed to give participants the opportunity to learn about various functions of police work through classroom lectures, training scenarios and off-site tours. This 10-week course is typically offered 1-2 times per year and takes place

at Dunwoody Police Headquarters. 24 Dunwoody residents graduated from the Citizens' Police Academy in 2016.



CITIZENS ON PATROL The Citizens on Patrol program officially launched on November 15, 2016, introducing its inaugural 8 members. This program allows Dunwoody citizens to assist law enforcement personnel by reporting suspicious activity, potential hazards and even crimes in progress. Members also perform other non-enforcement actions such as business checks and residential checks for residents who are on vacation.

Citzens on Patrol Program **POLICE EXPLORERS** Law Enforcement Exploring offers experiential learning with hands-on activities that promote the growth and development of adolescent youth.

In addition to their weekly meetings and over 200 hours of community service during 2016, Post #702 competed in the Explorer State Championship, the National Law Enforcement Explorer Conference and the Metro Atlanta Championship of Explorers competition. They brought home three trophies for 3rd place Overall, 2nd place Pistol competition and 3rd place Physical Agility Male in the

State Championship.

2016 marked the 6th anniversary of the Georgia Law Enforcement Explorer Academy (GLEEA). Hosted by the Dunwoody Police Explorers, this intense, 6-day training program focuses on fundamentals of law enforcement, team building, leadership skills and character development. 46 recruits from 18 different law enforcement agencies across Georgia graduated from the 2016 GLEEA. The GLEEA has now graduated over 150 police explorers from its program.



Volunteer Programs

Lt .W. Furman instructs
GLEEA recruits

**BAILIFFS** One of the key volunteer programs of the Department is our Volunteer Bailiff program. Our volunteer bailiffs play an integral role in the successful operation of the Municipal Court of the City of Dunwoody.

In 2016, there were approximately 122 court sessions. In order to make this process run more efficiently, we had seven volunteer bailiffs who assisted the court staff. Collectively, our bailiffs donated approximately 1,824 hours of service to the City of Dunwoody and their community in 2016.

The bailiffs' duties include, but are not limited to, security screening, probation assistance, swearing-in, escorts, seating, processing of essential paperwork, and an overall positive attitude which eases tension during these court sessions.

**CHAPLAINS** Police Chaplains are trained clergy of a recognized religious denomination who serve as confidential counselors, advisors, and consultants to police department employees and the public in matters relating to the clergy or the traditional functions of the clergy.

The Dunwoody Police Department is privileged to have 5 highly qualified and experienced civilian Chaplains who serve in a variety of support roles both within the agency and throughout the community. Police Chaplains are volunteers who donate their time to the Dunwoody community and the police officers who serve it.



#### SOCIAL MEDIA

THE DUNWOODY POLICE **DEPARTMENT'S GOAL IN USING SOCIAL MEDIA IS** TO EDUCATE, ENGAGE AND INFORM OUR **COMMUNITY ABOUT WHAT** WE ARE DOING. AT THE SAME TIME, WE HOPE TO PROVIDE INFORMATION SO RESIDENTS UNDERSTAND THE CHALLENGES IN OUR COMMUNITY AND TO ARM THEM WITH TOOLS TO HELP THEM REMAIN SAFE. WE **BELIEVE A TRANSPARENT** POLICE DEPARTMENT IS KEY TO BUILDING AND KEEPING COMMUNITY TRUST.



The department's video production of **#ONEWORD** can be found on our YouTube channel. This project symbolizes our individual commitment to our mission and to the people of Dunwoody.

INSTAGRAM saw the most dramatic change in followers during 2016, rising to 2,124 (a 133.41% increase from 2015). PERISCOPE also rose in popularity, drawing in 1,872 followers by the end of the year (a 111.76% increase from 2015). Our FACEBOOK page "Likes" increased to 18,164 (a 31.46% increase from 2015). TWITTER followers rose to 9,338 (a 16.99% increase from 2015). Our YOUTUBE channel, currently at 256 subscribers, displays a variety of news stories involving the Dunwoody Police Department as well as department updates and safety awareness videos. We can also be found on PINTEREST (132 followers).

As an outward symbol of our commitment towards providing excellent service to the citizens of Dunwoody, Chief Grogan asked members of the department in March of 2016 to provide "one word" that symbolized their individual commitment to our mission and to the people of Dunwoody. Dozens of department staff members responded and a short online video was published to our YouTube and Facebook platforms entitled "ONE WORD", highlighting several staff members with their "one word". The video collectively attracted nearly 7,000 views.





















#### **SOCIAL MEDIA**

In September, 2016, the department participated in the sixth annual GLOBAL **POLICE TWEET-A-THON.** For 24 straight hours, officers "tweeted the Beat" to include all service calls, arrests, traffic updates and safety education topics. Tweet-a-thons are designed to bridge gaps between communities and law enforcement, creating a stronger bond and better understanding of police work.

The department utilizes a Smart Phone application for the iPhone and Android called "MYPD" or "My Police Department". The app is currently available online and through our Facebook page as a free download. This robust application by Wired Blue, LLC gives citizens access to our website, Facebook & Twitter accounts, current news, the ability to submit tips anonymously, and the ability to ask questions and submit commendations all in one place. We continue to receive a number of crime tips, questions and commendations through the department's MYPD app.

The Dunwoody Police Department has a **robust website** which provides updated information for the community. As part of our website, we offer a **POLICE TO** CITIZEN PORTAL (P2C), which gives citizens access to real-time information about the department's activities including incidents, accidents and citations.

#### The department partners with **NEXTDOOR**

(www.nextdoor.com) to provide a free, private social network in which individual Dunwoody neighborhoods can create their own private virtual community where residents can get to know their neighbors, ask questions, and exchange local advice and recommendations. By the end of 2016, there were over 6,218 Dunwoody residents subscribed to this network (a 55.84% increase from 2015).



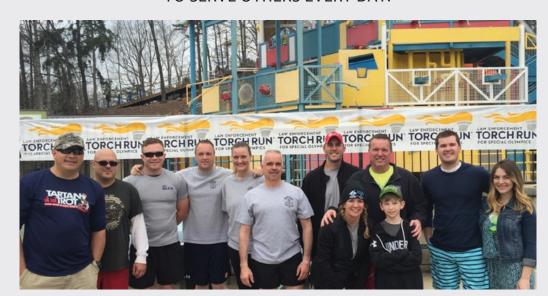
Engagement

Social Media



#### **GIVING BACK**

THE MEN AND WOMEN OF THE DUNWOODY POLICE DEPARTMENT HAVE DEDICATED THEIR LIVES IN SERVICE TO OTHERS. WORKING FOR THE DUNWOODY POLICE DEPARTMENT GIVES THEM OPPORTUNITIES TO SERVE OTHERS EVERY DAY.



Special Olympics Georgia's Polar Plunge

The Dunwoody Police Department staff regularly participates in supporting various causes and Georgia 9-11 serving others as we identify needs. Memorial Stair Climb Each year, the department participates in the Law Enforcement Torch Run (LETR) for Special Olympics Georgia by raising funds and awareness for the athletes. In 2016, department staff participated in the Torch Run, Cops on Donut Shops and the Polar Plunge, which raised over \$13,820.00.

#### **GIVING BACK**

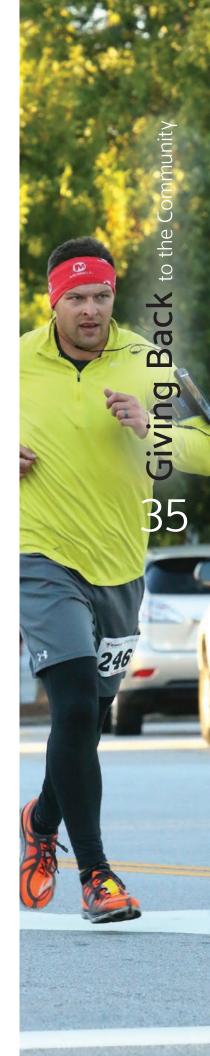
In 2016, the department continued to partner with the Dunwoody Rotary Club and their **RunDunwoody 5K event**, which raises funds for local educational programs as well as first responders inside Dunwoody. In addition, many of our officers participate each year in various other charity 5K races such as the Tartan Trot, Beat the Badge, Hustle for Heroes and more.

Several members of the department joined forces with other law enforcement agencies throughout the State of Georgia as well as other caring and benevolent partners in a mission titled Convoy of Care to gather much needed clothing and supplies for the more than 100,000 people affected by floods that destroyed parts of Louisiana in August of 2016. Chief Billy Grogan was part of the caravan of police vehicles that escorted 5 tractor trailers full of goods to Baton Rouge.

In September of 2016, officers from the Dunwoody Police Department teamed up with Brookhaven Police Department for the 4th Annual Kosher BBQ Competition hosted by the Hebrew Order of David International (H.O.D.). This family-friendly event raises funds for various relief charities such as I Care Atlanta, Gift of Life, The Jewish Home Life Communities, JScreen and The Atlanta Community Food Bank.

2016 marked the 15th anniversary of the deadly terror attacks that shocked the world. On 9/10/16, Dunwoody Police staff joined dozens of first responders and community members from over 11 neighboring agencies at The Manhattan Condominium tower for the **Georgia 9/11 Memorial Stair Climb**. Participants climbed the equivalent of the 110 stories of the World Trade Center to honor and remember the FDNY firefighters, police, and EMS who selflessly gave their lives so that others might live on 9/11/2001. The Climb not only honored the sacrifice of these selfless individuals, but symbolically completed their heroic journey to save others. Over \$7,000 was raised in donations to benefit the FDNY CSU and the programs provided by the **National Fallen Firefighters Foundation (NFFF)** to help support the families of our nation's fallen firefighters. Our goal is to partner with our neighboring first responders each year to continue this meaningful tradition and support a great cause.

Of course, our department has become known for our Christmas for Kids program, which provides toys and gifts for Dunwoody's children in need during the Christmas season. The CFK program has also benefitted several local shelters, hospitals, schools, and churches in time for Christmas. The program's success is a direct result of a great collaboration between the department, local businesses, other City departments, the Dunwoody Chamber of Commerce, I Care Atlanta, Dunwoody community groups and individual community members.





#### DUNWOODY POLICE DEPARTMENT

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