



CITY OF DUNWOODY QUARTERLY REPORT

2nd Quarter 2019

The following pages provide a brief synopsis of the service provided and highlights for each department for 2nd Quarter 2019.

CITY CLERK

Q2 Highlights

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Agendas published by 5:00 p.m. Thursday prior to City Council Meeting	2	2	2	6	9	14	17
Agendas published for other Boards within guidelines of Open Records Act	1	3	1	5	11	13	24
Resolutions digitized within one week of Council action	3	4	10	17	8	25	16
Ordinances digitized within one week of Council action	0	3	2	5	6	11	10
Total number of open records requests	308	386	293	987	876	2043	1730

MUNICIPAL COURT

Q2 Highlights

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Total number of citations filed	934	1199	1149	3282	2446	6165	4330
Total number of cases heard at trial	3	2	0	5	11	11	24
Number of cases disposed	850	1064	727	2641	2583	5086	4507
Number of docket closures	10	13	8	31	33	61	63
Number of Failure to Appear Notices	92	91	49	232	346	384	522
Number of Computerized Criminal Histories	192	201	189	582	334	1038	843



COMMUNITY DEVELOPMENT

Q2 Highlights

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Total number of plans received for review	58	71	75	204	339	555	896
Total number of inspections requested	562	497	357	1416	1278	494	2331
Number of permits issued	89	136	92	317	303	640	607
Total number of new Code Compliance complaints	35	58	54	147	89	248	147

ECONOMIC DEVELOPMENT

Q2 Highlights

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Number of Dunwoody businesses met	9	12	9	30	36	63	77
Number of recruitment meetings held	13	13	9	35	40	74	76
Number of new jobs announced	0	0	0	0	76	155	176
Capital investments announced	\$0	\$0	\$0	\$0	\$30.5M	\$14M	\$32M

FINANCE

Q2 Highlights

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Number of new licenses issued	7	1	1	9	54	50	153
Number of license renewals issued	334	115	212	661	934	1489	2578
Number of solicitations (over \$50K) closed/due during month	0	0	0	0	1	4	7
Number of solicitations (over \$50K) receiving five or more responses	0	0	0	0	1	1	5



HUMAN RESOURCES

Q2 Highlights

- Published Employee Handbook – April
- Coordinated angioscreens for all City employees and spouses – April/May
- Coordinated a financial wellness presentation on estate planning and wills - May

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Applications Received	72	45	11	128	85	258	144
Positions Filled	4	3	2	9	5	13	9

INFORMATION TECHNOLOGY AND GIS

Q2 Highlights

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Total number of Help Desk tickets	152	150	170	472	400	948	868
Number of Help Desk tickets resolved successfully	146	145	184	475	357	921	808

MARKETING/PUBLIC RELATIONS

Q2 Highlights

- Reimagined the Dunwoody Digest with more personal interest stories and easier-to-read calendars
- Revamped weekly newsletter to make it more engaging and readable
- Designed new online parks and events guide – The L.E.A.F.
- Put new focus on accessibility for the city’s website, designating Kathy Florence as our “champion”
- Began writing and recording 2-minute monthly updates the for What’s Up Dunwoody podcast
- Produced a PSA on downspouts with Public Works, prepared others for August Crosswalk Safety campaign
- Created visuals for 2019 State of the City, plus planning, menu, programs, signs.
- Initiated FCC community meeting, second GDOT “Community Conversation” about 285 Express Lanes, 10th Anniversary Celebration.
- Planned outreach for Village Master Plan Public Input Session, Memoria Day Service, Kids to Parks
- Made direct connections with residents during the Dunwoody Art Festival, Lemonade Days, Food Truck Thursdays Kickoff, Kids to Parks
- Ribbon-cuttings and groundbreakings for the new pedestrian bridge, Brook Run Park improvements, bathrooms at Windwood Hollow Park
- Media coverage – Georgia Trend, Atlanta Business Chronicle Market Report, AJC, Dunwoody Crier, Dunwoody Reporter



By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Number of media inquiries	7	4	10	21	80	49	143
Number of public engagement opportunities/community meetings/events	4	4	1	9	10	16	21
Number of attendees at engagement opportunities/community meetings/events	500	1200	100	1800	3700	2920	5010
Unique visitors to Dunwoody website	16401	17028	16197	49626	44239	80941	82553
Unique page views on Dunwoody website	64554	64808	62760	192122	161896	330232	318964
Number of Facebook posts	98	101	100	299	84	494	192
Number of Tweets	81	85	92	258	80	504	200

PARKS

Q2 Highlights

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Number of Parks service requests	5	2	7	14	6	23	11

POLICE

Q2 Highlights

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Total number of calls	5220	5456	5241	16217	15326	33621	29344
Total number of Priority 1 calls	56	56	58	170	113	259	239
Total number of alarm calls	226	261	224	711	726	1372	1587
Officer-initiated incidents	3431	3519	3446	7396	9902	19827	18750
Number of Part 1 Violent Crimes	8	9	4	21	13	31	29
Number of Part 1 Property Crimes	153	134	176	463	512	957	994

PUBLIC WORKS

Q2 Highlights

- Completed Dunwoody Club Sidewalk Project.
- Began construction on Roberts Drive improvements for Austin Elementary School.
- Completed the Dunwoody Intelligent transportation System Project.

By the Numbers

	Apr	May	June	Q2/19	Q2/18	YTD/19	YTD/18
Number of Public Works service requests	55	60	47	162	211	255	395
Number of Storm Water service requests	6	6	10	22	16	34	33