



4800 Ashford Dunwoody Road  
Dunwoody, Georgia 30338  
dunwoodyga.gov | 678.382.6700

**DeKalb County Ambulance Response Times in Dunwoody  
Since Memo of Understanding Agreement Inception on November 5, 2018**

<b>Month &amp; Type of Call: Advanced Life Support (ALS) or Basic Life Support (BLS)</b>	<b>Required Time (90<sup>th</sup> Percentile)</b>	<b>Actual Time (90<sup>th</sup> Percentile)</b>	<b>MOU Contract Compliant?</b>
<b>November 2018</b>			<b>Noncompliant</b>
ALS	9:00 minutes or less	11:25 minutes	
BLS	15:00 minutes or less	14:47 minutes	
<b>December 2018</b>			<b>Noncompliant</b>
ALS	9:00 minutes or less	8:56 minutes	
BLS	15:00 minutes or less	20:48 minutes	
<b>January 2019</b>			<b>Noncompliant</b>
ALS	9:00 minutes or less	11:37 minutes	
BLS	15:00 minutes or less	12:54 minutes	
<b>February 2019</b>			<b>Noncompliant</b>
ALS	9:00 minutes or less	12:16 minutes	
BLS	15:00 minutes or less	15:02 minutes	
<b>March 2019</b>			<b>Noncompliant</b>
ALS	9:00 minutes or less	12:44 minutes	
BLS	15:00 minutes or less	16:06 minutes	
<b>April 2019</b>			<b>Noncompliant</b>
ALS	9:00 minutes or less	13:11 minutes	
BLS	15:00 minutes or less	16:10 minutes	
<b>May 2019</b>			<b>Noncompliant</b>
ALS	9:00 minutes or less	13:21 minutes	
BLS	15:00 minutes or less	18:05 minutes	

Source: DeKalb County Fire Chief

**MEMORANDUM OF UNDERSTANDING BETWEEN DEKALB COUNTY GEORGIA AND  
THE CITY OF DUNWOODY RELATED TO THE ADMINISTRATION OF EMERGENCY  
MEDICAL SERVICES IN DEKALB COUNTY, GEORGIA**

October 30, 2018

DeKalb County, Georgia and the City of Dunwoody, Georgia hereby agree to the following terms related to the administration of emergency medical services in DeKalb County as follows:

1. A nine (9) minute or less, 90% response time for Advance Life Support (ALS) calls and a 15 minute or less, 90% response time for Basic Life Support (BLS) calls can be achieved. DeKalb County will provide a monthly report to the City of Dunwoody that tracks response times for ALS and BLS calls.
2. DeKalb County will enhance countywide medical response services by maintaining one static ambulance unit at each of the three Dunwoody fire stations: Station 12, Station 18, and Station 21. The coverage area for the ambulance units will mirror the service areas of the aforementioned fire stations. All static ambulance units including Station 17 in Stonecrest will remain within the assigned service areas, except as warranted to respond to catastrophic events or upon the consent of the highest law enforcement official in the city where the ambulance units are statically stationed. With these enhanced deployments, the County will be able to maintain a high level of service countywide. In addition to the three (3) aforementioned static units to be located at the fire stations, an additional ambulance unit will serve Dunwoody during the peak hours of 9:00 a.m. to 9:00 p.m. Monday-Friday in order to meet the needs required by the increased daytime population in the Perimeter Center area.
3. Shift changes will occur at Stations 12, 18 and 21.
4. DeKalb County will have a posting plan that ensures countywide coverage for all county residents, including the residents of Dunwoody.
5. Traffic signal preemption equipment for emergency vehicles serving Dunwoody will be provided, with costs to be shared equally between the City of Dunwoody and DeKalb County.
6. DeKalb County will work with the City of Dunwoody and ChatComm to ensure medical calls are processed efficiently through CAD to CAD interface.
7. DeKalb County, working with the City and the DeKalb County EMS provider, will have EMS vehicles stationed in Dunwoody equipped with radio-frequency identification

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October 30, 2018

(RFID) gate access, with the City of Dunwoody supplying the equipment for installation in the vehicles serving Dunwoody. Gated communities within the City of Dunwoody are currently equipped with the necessary equipment. DeKalb County will include this in a potential EMS contract extension, as well as in a 2019 request for proposal (RFP) for DeKalb Emergency Transport Services.

8. Each of the three static ambulance units positioned at Stations 12, 18 and 21, as well as the additional unit serving Dunwoody during the aforementioned peak hours, will be advanced life support (ALS) units, staffed by one certified paramedic per unit. Any additional units serving Dunwoody may be either ALS or basic life support (BLS) units.
9. DeKalb County will include a tiered response system as a requirement in the 2019 RFP for DeKalb Emergency Transport Services.
10. DeKalb County is committed to setting a countywide transport rate structure that is reasonable and maintains the highest level of service.
11. DeKalb County will include an option to divide DeKalb County into smaller service areas to enhance service efficiency as an option in the 2019 RFP for DeKalb Emergency Transport Services.
12. DeKalb County will ensure the contracted ambulance provider has a signed agreement with another ambulance service as a backup provider. This agreement will have sufficient language to ensure that back up ambulances, if needed, are provided prior to reaching zero ambulances available. This requirement will also be included in the 2019 RFP for DeKalb Emergency Transport Services.
13. All ambulance units will have GPS capabilities, including, but not limited to those stationed at Fire Stations 12, 18, 21 and the additional unit serving Dunwoody during the aforementioned peak hours. DeKalb County will provide the City of Dunwoody and ChatComm with access to GPS tracking for ambulance units in Dunwoody in real-time. The City of Dunwoody shall bear all costs for purchase and installation of such capabilities.

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MEDICAL SERVICES IN DEKALB COUNTY, GEORGIA**

October 30, 2018

14. A provision will be included in the 2019 RFP for DeKalb Emergency Transport Services to allow for local jurisdictions to enter into service level agreements with the selected EMS provider.
15. DeKalb County will provide opportunities for the cities within the DeKalb Municipal Association (DMA) to give input and review the 2019 RFP for DeKalb Emergency Transport Services, prior to issuance by DeKalb County.
16. Should any disputes regarding EMS arise between the City of Dunwoody and DeKalb County, both parties agree to attempt to achieve resolution through direct dialogue and negotiations. If the negotiations are unsuccessful, both parties reserve the right to bring the matter before the Region 3 EMS Council.
17. This MOU will be effective upon the signatures of the Chief Executive Officer of DeKalb County and the Mayor of the City of Dunwoody after going through their respective approval process. This MOU shall be effective for a one year term and shall be automatically renewed for successive annual terms. The City of Dunwoody and DeKalb County agree that this MOU terminates upon execution by DeKalb County of a contract with an ambulance provider after the 2019 RFP process for DeKalb Emergency Transport Services, so long as such contract, among other terms, contains material terms of this MOU or upon execution of an amendment to the Fire Services Intergovernmental Agreement between the parties which addresses EMS services within the City of Dunwoody to the satisfaction of the City of Dunwoody and DeKalb County.

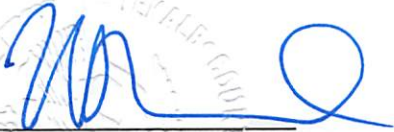
[SIGNATURES ON THE NEXT PAGE]

MEMORANDUM OF UNDERSTANDING BETWEEN DEKALB COUNTY GEORGIA AND  
THE CITY OF DUNWOODY RELATED TO THE ADMINISTRATION OF EMERGENCY  
MEDICAL SERVICES IN DEKALB COUNTY, GEORGIA

October 30, 2018

Executed this 30 day of October, 2018.

DEKALB COUNTY



Michael L. Thurmond  
Chief Executive Officer  
DeKalb County, Georgia

Attest:



Barbara H. Sanders, CCC  
Clerk  
DeKalb County, Georgia

CITY OF DUNWOODY



Denis Shortal  
Mayor  
City of Dunwoody, Georgia

Attest:



Sharon Lowery  
Clerk  
DeKalb County, Georgia



*John C. Jones*

CHIEF ENGINEER

*W. J. Jones*

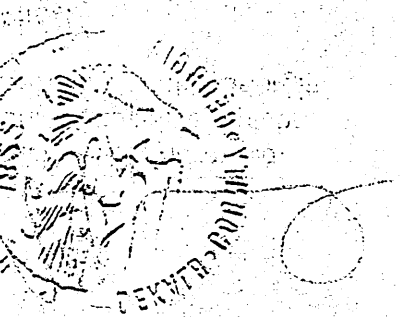
CHIEF OF ROAD



CHIEF OF ROAD

CHIEF OF ROAD

*W. J. Jones*



THIS CERTIFICATE IS NOT VALID UNLESS IT IS SIGNED BY THE CHIEF OF ROAD AND THE CHIEF ENGINEER OF THE GEORGIA DEPARTMENT OF TRANSPORTATION.

**STATE OF GEORGIA  
CITY OF DUNWOODY**

**RESOLUTION 2019-07-XX**

**A RESOLUTION TO DECLARE DEKALB COUNTY IN BREACH OF ITS  
MEMORANDUM OF UNDERSTANDING BETWEEN DEKALB COUNTY, GEORGIA  
AND THE CITY OF DUNWOODY, GEORGIA RELATED TO THE  
ADMINISTRATION OF EMERGENCY MEDICAL SERVICES AND TO REAFFIRM  
ITS REQUEST TO THE STATE OF GEORGIA TO OPEN A NEW AMBULANCE  
ZONE FOR THE CITY OF DUNWOODY, GEORGIA**

**WHEREAS**, DeKalb County is the holder of the sole ambulance zone certificate for ambulance service to all areas of DeKalb County and awarded its ambulance contract to American Medical Response Inc. (AMR); and

**WHEREAS**, the City of Dunwoody declared an EMS Emergency on May 21, 2018 due the consistent failure of the county's emergency medical service provider, American Medical Response Inc. (AMR) via an Intergovernmental Agreement with DeKalb County to adequately and appropriately provide emergency medical service for the benefit of public welfare in the City of Dunwoody for the period of at least two years prior to May 21, 2018; and

**WHEREAS**, notice of the EMS Emergency was transmitted to the Region 3 EMS Council on May 24, 2018 with a specific request to open a new ambulance zone in the City of Dunwoody pursuant to O.C.G.A. §31-11-3 in order to improve the economy, efficiency, and benefit of public welfare; and

**WHEREAS**, the Region 3 EMS Council appointed a 5-person Ad-Hoc Committee to study the ambulance zone now awarded to DeKalb County; and

**WHEREAS**, the City of Dunwoody demonstrated good faith collaboration and cooperation with DeKalb County by entering into a Memorandum of Understanding directly with DeKalb County on November 5, 2018 for improving ambulance services in the City of Dunwoody; and

**WHEREAS**, DeKalb County has failed to comply with the provisions of the Memorandum of Understanding during any of the seven months from inception through May 31, 2019; and

WHEREAS, the City of Dunwoody has attempted to achieve a resolution through direct dialogue between the Dunwoody Police Chief and the DeKalb County Fire Chief and through negotiations as outlined in the Memorandum of Understanding; and

**WHEREAS**, DeKalb County has not responded to the City of Dunwoody's multiple requests to cure its breach status; and

**WHEREAS,** the economy, efficiency and benefit of public welfare remains at significant risk through the ongoing breach of the Memorandum of Understanding by DeKalb County ambulance services despite the best efforts of the City of Dunwoody to cooperate, collaborate, and afford DeKalb County every opportunity to bring its ambulance service into contract compliance;

THEREFORE, the Mayor and the appropriate staff are directed to contact the DeKalb County CEO and staff to try to set up a meeting prior to July 18<sup>th</sup> to attempt to resolve the outstanding issues leading to the breach of the Memorandum of Understanding;

**NOW THEREFORE BE IT RESOLVED AND EFFECTIVE** by the Mayor and Council of the City of Dunwoody while in regular session on July 8, 2019 at 6:00 pm, declares DeKalb County in breach of its Memorandum of Understanding with the City of Dunwoody for ambulance services; and

**BE IT FURTHER RESOLVED** to reaffirm its request to the State of Georgia Region 3 EMS Council and also now includes the State of Georgia Department of Public Health Commissioner Dr. Kathleen E. Toomey, and the State of Georgia Governor Brian P. Kemp to expeditiously open a new ambulance zone for the City of Dunwoody to improve the economy, efficiency, and benefit of public welfare for its residents, businesses, and visitors; and

**BE IT FURTHER RESOLVED** the City Manager, Mayor or anyone else representing the City of Dunwoody are hereby directed to transmit this resolution to the named parties in writing and in any verbal communications.

**SO RESOLVED AND EFFECTIVE** by the City Council of the City of Dunwoody, Georgia, this 8<sup>TH</sup> day of July, 2019.

Approved:

\_\_\_\_\_  
Denis L. Shortal, Mayor

Attest:

\_\_\_\_\_  
City Clerk  
(SEAL)