



To: Mayor and City Council

From: Nicole Stojka, Human Resources Director

Date: November 30, 2020

Subject: Approval of Budget Amendment for 2021 Workers' Compensation Coverage

#### ITEM DESCRIPTION

Approval to budget for the City to transition to Georgia Municipal Association for workers' compensation coverage for the 2021 policy year

#### **BACKGROUND**

The City has partnered with our workers' compensation broker to market our workers' compensation coverage. Key Risk Insurance declined to quote due to losses and lack of employee classification variety. BitCo Insurance declined to quote due to losses. Travelers Insurance and Georgia Municipal Association both provided quotes, which are included in the Council agenda packet.

#### **EVALUATION**

The City has been insured by Travelers Insurance for workers' compensation coverage since 2018, and we have had numerous issues, including claims management issues. Many of our employees who have had workers' compensation claims have had complaints about how their claims have been handled by Travelers. It has created a negative employee experience, and it requires excessive City staff time to attempt to resolve issues and concerns related to Travelers claims management.

The City's workers' compensation insurance coverage was with Georgia Municipal Association from 2013 to 2016. The City did not have the claims management issues that we have had with Travelers. The City transitioned away from Georgia Municipal Association for decreased premiums, but the service level provided to the City has not been the same.

In addition, if we transition back to Georgia Municipal Association, it allows us access at no cost to Elarbee Thompson's hotline. While this does not cover litigation, it does allow us to call the hotline for free general employment law guidance.

#### **FISCAL IMPACT**

The approved 2021 budget has \$227,489 budgeted for workers' compensation coverage. The Georgia Municipal Association premium for 2021 is \$294,853. If Council grants approval for coverage to be provided by Georgia Municipal Association, the difference of \$67,364 will be addressed through a budget amendment.



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#### **RECOMMENDED ACTION**

It is respectfully requested that Council approve Staff's recommendation to budget for the City to transition to Georgia Municipal Association for workers' compensation coverage for the 2021 policy year.



# Partners Risk Services, LLC

# **Insurance Proposals Prepared for:**

City of Dunwoody

01/01/2021 - 01/01/2022 Workers Compensation

Presented by:

Joseph L. Thompson, Principal/Owner Partners Risk Services, LLC 10692 Medlock Bridge Road Suite 200 Johns Creek, GA 30097 Phone: (770)609-2700 Fax: (770)609-2749

Email: info@partnersrs.com

## About Us

Partners Risk Services specializes in auto insurance, home insurance, business insurance, risk management consulting, life insurance, and employee benefits.

#### **Partners with our clients**

Our mission is to be Partners with our clients. We want to be their trusted Risk Management and Insurance Consultant; not just a better vendor.

#### **Partners with our employees**

We want to recruit and retain the most highly skilled group of business Partners in our industry. Every employee is a stakeholder in the success of our firm. We will honor exceptional performance and reward those who earn it.

#### Partners with our service providers

We will be discerning and align with the best Service Partners in their respective industry. We will strive to continually develop mutually beneficial and long-term relationships between our clients, providers, and firm.

#### Partners with the communities we serve

We will encourage all of our Partners to practice servitude, leadership, and give of their time and financial resources to the communities we serve.

## Agency Personnel/Service Team

Joseph L. Thompson
Account Executive
Phone: (770)609-2701
Email: jthompson@partnersrs.com

Emily M. Ball
Account Manager
Phone: (770)609-2702
Email: eball@partnersrs.com

Please send all Certificate of Insurance requests to: Email: coi@partnersrs.com

#### Workers Compensation

#### **Option 1: Travelers Insurance Company**

**Insurance Carrier: The Travelers Indemnity Company** 

AM Best Rating: A++ (Superior)

Financial Size: XV (\$2 Billion or greater)
Policy Term: 1/1/2021 to 1/1/2022

#### Coverage Description/Limits

**Coverage** Employer's Liability

Employer's Liability - Each Accident \$1,000,000
Employer's Liability - Disease-Policy Limit \$1,000,000
Employer's Liability - Disease-Each Employee \$1,000,000
Deductible \$2,500

**Deductible Type** Dollars per claim

**2021 NCCI Experience Modification Rate** 1.60

#### Workers Compensation Rating Basis

| State | Code | Classification            | 2020<br>Estimated<br>Payroll | 2021<br>Estimated<br>Payroll | Travelers<br>2020<br>Net Rate | Travelers<br>2021<br>Net Rate |
|-------|------|---------------------------|------------------------------|------------------------------|-------------------------------|-------------------------------|
| GA    | 7720 | Police Officers & drivers | \$4,364,260                  | \$4,481,909                  | \$3.47                        | \$4.50                        |
| GA    | 8810 | Clerical Office Employees | \$1,491,653                  | \$1,504,957                  | \$0.17                        | \$0.21                        |
| GA    | 8742 | City Administrator        | \$793,058                    | \$1,073,732                  | \$0.38                        | \$0.40                        |
|       |      | Total                     | \$6,648,971                  | \$7,060,598                  |                               |                               |

#### 2021 volunteer projections

Travelers includes coverage for volunteers *by endorsement*, no payroll calculation for volunteers as other insurance carriers have done in the past.

|                                | Bailiffs | Citizens Patrol Officers |
|--------------------------------|----------|--------------------------|
| Number of volunteers           | 11       | 18                       |
| Total hours projected for 2021 | 1,159    | 1,872                    |

Workers Compensation Annual Premium: \$208,465.00 Inclusive of PRS Broker Commissions

Broker Placement Fee: \$9,381.00 Broker fee for Apex Insurance Services

Total Due on 1/1/2021: \$217,846.00

## Workers Compensation

#### **Option 2: Georgia Municipal Association**

**Insurance Carrier: Georgia Municipal Association** 

**AM Best Rating: Unrated** 

Policy Term: 1/1/2021 to 1/1/2022

#### Coverage Description/Limits

**Coverage** Employer's Liability

Employer's Liability - Each Accident \$1,000,000
Employer's Liability - Disease-Policy Limit \$1,000,000
Employer's Liability - Disease-Each Employee \$1,000,000
Deductible \$2,500

**Deductible Type**Dollars per claim

**2021 GMA Experience Modification Rate** 1.36

#### Workers Compensation Rating Basis

| State | Code | Classification            | 2021 Estimated<br>Payroll | GMA<br>2021<br>Net Rate |
|-------|------|---------------------------|---------------------------|-------------------------|
| GA    | 7720 | Police Officers & drivers | \$4,581,281               | \$5.93                  |
| GA    | 8810 | Clerical Office Employees | \$1,504,957               | \$0.40                  |
| GA    | 8742 | City Administrator        | \$1,073,732               | \$0.67                  |
|       |      | Total                     | \$7,096,970               |                         |

#### 2021 volunteer projections

GMA includes coverage for volunteers by including the volunteer hours in the 7720 classification as listed above.

|                                | Bailiffs | Citizens Patrol Officers |
|--------------------------------|----------|--------------------------|
| Number of volunteers           | 11       | 18                       |
| Total hours projected for 2021 | 1,159    | 1,872                    |

Workers Compensation Annual Premium: \$280,813.00 Net of any broker commissions

Broker Placement Fee: \$14,040.00

Total Due on 1/1/2021: \$294,853.00

### Workers Compensation

#### **Premium Vs. Claim History**

(as of 09/15/2020)

| Policy Year | Annual Premium   | Claim Incurred | Loss Ratio | Open Reserve | Number of Claims |
|-------------|------------------|----------------|------------|--------------|------------------|
| 2020-2021   | \$157,594        | \$36,875       | 23%        | 25,290.78    | 17               |
| 2019-2020   | \$132,581        | \$372,663      | 281%       | \$221,386.46 | 26               |
| 2018-2019   | \$103,178        | \$467,822      | 453%       | \$206,366.02 | 17               |
| 2017-2018   | \$92,522         | \$138,043      | 149%       | \$0.00       |                  |
| Total       | <i>\$485,875</i> | \$1,015,403    | 209%       |              |                  |

## Market Response

| Insurance Carrier             | Response   |
|-------------------------------|--|
| Travelers Insurance           | Quoted   |
| Georgia Municipal Association | Quoted   |
| Key Risk Insurance            | Declined due to losses and lack of employee classification variety |
| BitCo Insurance               | Declined due to losses   |

## Authorization to Bind Coverage

| I authorize the binding of the specific insurance covera remit premiums as invoiced by the insurance carrier or | • |
|---|---|
| Such coverage shall be placed into effect January 1, 20   | 021.                                    |
| Bind coverage with payment plan.  |   |
| Bind coverage with the following changes:   |   |
| Please bind the above coverage as quoted for the  | e 2021-2022 policy year.                |
| Named Insured: <u>City of Dunwoody</u>  |   |
| Title:  |   |
| Signature: Date   | te:                                     |

This presentation is designed to give you an overview of the insurance coverages we are offering for your company. It is meant only as a general understanding of your insurance needs and should not be construed as a legal interpretation of the insurance policies that will be written for you. Please refer to your specific insurance contracts for details on coverages, conditions and exclusions.

#### **RESOLUTION 2020-11-XX**

A RESOLUTION AMENDING THE BUDGET FOR THE FISCAL YEAR 2021 FOR THE GENERAL FUND OF THE CITY OF DUNWOODY, GEORGIA, PURSUANT TO ARTICLE V, SECTION 5 OF THE CHARTER OF THE CITY, BEGINNING JANUARY 1, 2021, AND ENDING DECEMBER 31, 2021, APPROPRIATING THE AMOUNTS SHOWN IN EACH BUDGET AS EXPENDITURES, ADOPTING THE ITEM OF ANTICIPATED FUNDING SOURCES, PROHIBITING EXPENDITURES TO EXCEED APPROPRIATIONS, AND PROHIBITING EXPENDITURES FROM EXCEEDING ACTUAL FUNDING SOURCES

- **WHEREAS,** a proposed amended budget for the general fund of the City has been presented to the Mayor and City Council; and
- **WHEREAS,** the Mayor and City Council have reviewed the proposed amendment; and
- **WHEREAS,** the fund has a balanced budget, such that anticipated funding sources equal or exceed proposed expenditures; and
- WHEREAS, This Budget Amendment and the Budget Message pursuant to Section 5.03(a) of the City Charter have been filed in the office of the City Clerk and open for public inspection; and
- **WHEREAS,** the Mayor and City Council intend to amend the annual budget for the Fiscal Year 2021.

**NOW, THEREFORE, BE IT RESOLVED** by the Mayor and Council of the City of Dunwoody, pursuant to their authority, as follows:

- Section 1. That the City of Dunwoody, Georgia hereby amends the budget for the Fiscal Year 2021, said budget amendments being described below in Exhibit A;
- Section 2. That any increase or decrease in appropriations of the general fund or for any department; other than those exceptions provided for herein, shall require approval of the City Council; and
- Section 3. That the City Manager and his/her designee may promulgate all necessary internal rules, regulations, and policies to ensure that this Budget Resolution is followed.

## SO RESOLVED BY THE MAYOR AND CITY COUNCIL OF THE CITY OF DUNWOODY, GEORGIA this the 30th day of November, 2020.

|                                   | Approved:              |
|-----------------------------------|------------------------|
|                                   | Lynn P. Deutsch, Mayor |
| Attest:                           |                        |
|                                   |                        |
| Sharon Lowery, City Clerk<br>Seal |                        |
| Approved as to Form and Content   |                        |
|                                   |                        |
| City Attorney                     |                        |

| City of Dunwoody         |                              |           |                           |            |
|--------------------------|------------------------------|-----------|---------------------------|------------|
| Fiscal Year 2021 Budg    | get Amendment - General Fund |           |                           |            |
|                          |                              |           |                           | Proposed   |
|                          |                              |           |                           | Budget     |
| FUND                     | Department                   | Account   | Account Name              | Change     |
| SOURCE - Revenue         |                              |           |                           |            |
| General Fund             | General Fund                 |           | Use of Prior Year Reserve | (\$67,364) |
|                          | Total Source                 |           |                           | (\$67,364) |
| <b>USE - Expenditure</b> |                              |           |                           |            |
| General Fund             | 1110 - City Council          | 512700.00 | Workers Compensation      | \$37       |
| General Fund             | 1320 - City Manager          | 512700.00 | Workers Compensation      | \$304      |
| General Fund             | 1330 - City Clerk            | 512700.00 | Workers Compensation      | \$50       |
| General Fund             | 1511 - Finance and Admin     | 512700.00 | Workers Compensation      | \$141      |
| General Fund             | 1540 - Human Resources       | 512700.00 | Workers Compensation      | \$77       |
| General Fund             | 1570 - Communications        | 512700.00 | Workers Compensation      | \$67       |
| General Fund             | 2650 - Courts                | 512700.00 | Workers Compensation      | \$88       |
| General Fund             | 3200 - Police                | 512700.00 | Workers Compensation      | \$66,149   |
| General Fund             | 4200 - Highways & Streets    | 512700.00 | Workers Compensation      | \$130      |
| General Fund             | 6200 - Parks and Recreation  | 512700.00 | Workers Compensation      | \$106      |
| General Fund             | 7000 - Community Development | 512700.00 | Workers Compensation      | \$53       |
| General Fund             | 7500 - Economic Development  | 512700.00 | Workers Compensation      | \$162      |
|                          | Total Expenditures           |           |                           | \$67,364   |