City Council Retreat

DUNWOODY POLICE DEPARTMENT

March 12-13, 2025

Why DFR Matters

Arrive First On Scene
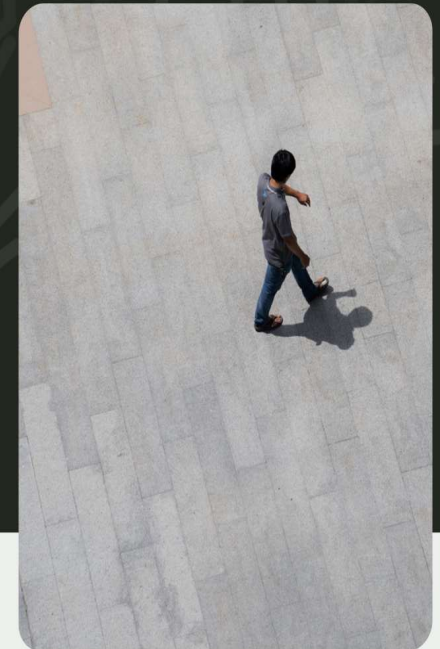
86 seconds to reach calls-for-service

Clear Calls for Service

15% cleared calls-for-service without using patrol resources

Reduce Response Times

71% reduction in response times, on average

Locate Subjects

89.4% increase in subjects located

Public Safety

Roswell PD/Assist

→ Armed & Dangerous Suspect

→ Flock LPR used to narrow search

→ Drone located suspect, used to direct officers for safe arrest

Drone clears calls

→ Found "stolen" car @Target

→ Hazard on 285 (no officer needed)

Dunwoody Police Department DFR

Drone Costs

➢ Testing and Evaluating January-July.

➢ $100,000 July-December

➢ $200,000 recurring costs in 2026.

- https://f.io/Ra3f140a

Dunwoody Police Department

EMS

"Before" is from 12/15/2022 through 12/14/2023
"After" is from 12/15/2023 through 12/14/2024

Call Types	AMR Unit Response Time						First Unit Response Time					
	Average Response Time			90th Percentile Response Time			Average Response Time			90th Percentile Response Time		
	Before	After	Change	Before	After	Change	Before	After	Change	Before	After	Change
Priority 1-3	11:33	07:44	-33%	22:07	14:23	-35%	05:46	05:14	-9%	08:51	08:01	-9%
Priority 4	13:03	09:06	-30%	23:27	18:01	-23%	08:11	07:32	-8%	15:50	14:17	-10%
Priority 5-6	14:34	09:46	-33%	26:01	18:46	-28%	14:05	08:56	-37%	25:36	17:30	-32%
Priority 7-9	Call volume too low for meaningful calculation						Call volume too low for meaningful calculation					
All Calls	12:40	08:39	-32%	23:31	16:43	-29%	07:21	06:13	-15%	13:34	10:36	-22%

Call Types	Call Total				Transport Total			
	Before	After	NA60 Runs	% of Calls by NA60	Before	After	NA60 Transport	% of Transport by NA60
Priority 1-3	1773	1707	511	30%	1128	1137	383	34%
Priority 4	759	842	363	43%	546	641	291	45%
Priority 5-6	757	859	258	30%	564	599	205	34%
Priority 7-9	35	115	47	41%	30	94	43	46%
All Calls	3324	3523	1179	33%	2268	2471	922	37%

Staffing

1 Additional Major (Admin)

- Span of control is greater now

- Improve retention/morale

- Succession planning

- Promotional opportunities

2 RTCC Staff Members

- Success of RTCC

- Currently using LD/PSA's

2 Additional Patrol Officers

- We are currently at 26.5 Part I crimes per officer. Average is approximately 11.

Dunwoody Police Department

Technology

➢ NOVA (Flock OS): Investigative/Real Time Crime database. Pulls technology in from RMS/CAD from surrounding agencies (no cost).

➢ Force Metrics (Flock OS): Gathers data for officers when

encountering suspects. Vehicles/People/Other LE encounters/Mental Health/Violent. ($30K)

➢ Flock OS 911: Able to dispatch officers before ChattComm. Translates and will give geospatial location so we can launch drone.

Dunwoody Police Department

Technology Continued

- ➢ Axon: Taser 10

- ➢ Axon: Body Cam-translates all languages while officer is on scene. Use of Force reporting and Internal Investigation software.

- ➢ Will increase from $220K-$400K